

Lead Agency: Department of County

Program Contact: Sherry Swackhamer

Program Offer Type: Internal Service

Related Programs:

Program Characteristics: In Target

Executive Summary

The IT Innovation and Investment offer provides funding and governance for the one-time-only portion of IT capital projects greater than \$75,000. These dollars are available to all departments, MCDA, & MCSO via an application & evaluation process that defines the criteria and governance for selecting and monitoring cross-departmental technology capital investment projects. The process is designed to ensure the County measures and receives value from these investments. Requests are accompanied by scope documents and total cost of ownership model, with an analysis of one-time-only and ongoing operational funding impacts. Once approved, project sponsors must commit to measures, which are monitored to analyze and report on the value proposition.

Program Description

The County Operations Council functions as the county-wide IT Advisory Board (ITAB) to oversee the county's cross-departmental capital investments in technology. The program includes carryover dollars for in-process projects supporting DCJ, DCM/HR, DCM/BO, including the new county-wide Budget System, TeamBudget. Two of these projects are currently in process in FY13, with finalization planned in FY14 and one is complete. Projects in process:

- Network Convergence
- County-wide Budget System
- DCJ Content Management
- MHASD Client Tracking and Billing--Post-Implementation Enhancements
- MCHD Restaurant Inspection System Replacement (to be repaid through fees)
- Facilities Asset/Portfolio Management-Phase 1 (FM Tracker Replacement)
- SAP Enhancements--eTimesheets and Employee Self Service Benefits
- Motorpool Reservation System

High priority projects underway that will be a focus in FY14 include:

- ~ The network convergence project, which will significantly enhance the County's network so that it can support data and voice services, and replace the legacy phone systems. It will reduce risks associated with the current phone system vendor. It will provide increased functionality, mobility and reduce operational costs by dramatically cutting cost when employees move from one location to another e.g. there will no longer be a need for wiring to move an employee (An employee can just login to a phone at a new location).
- ~ The budget system replacement, which will eliminate the need for several legacy systems past the end of their useful lives.

In FY13, the ITAB will create a county-wide roadmap for IT Application and Infrastructure replacement that will enhanced planning capabilities for future capital requirements.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Number of projects monitored per monitoring process	100	100	100	100
Outcome	Increase in value derived from IT capital project	0.0%	80.0%	80.0%	80.0%

Performance Measure - Description

Output Measure - 100% of the funded projects will be monitored by ITAB per the established monitoring rules.

Outcome Measure - Increase in IT capital projects completing and meeting agreed upon outcomes.

Legal/Contractual Obligation

Projects recommended for funding by the ITAB are approved by the Board of County Commissioners prior to implementation.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2013	2013	2014	2014
Program Expenses				
Personnel	\$0	\$277,060	\$0	\$303,446
Contracts	\$0	\$3,877,885	\$0	\$3,241,637
Materials & Supplies	\$0	\$1,049,978	\$0	\$1,018,884
Internal Services	\$0	\$49,850	\$0	\$0
Capital Outlay	\$0	\$2,835,727	\$0	\$1,068,312
Cash Transfer	\$0	\$60,000	\$0	\$0
Total GF/non-GF:	\$0	\$8,150,500	\$0	\$5,632,279
Program Total:	\$8,150,500		\$5,632,279	
Program FTE	0.00	0.00	0.00	0.00
Program Revenues				
Other / Miscellaneous	\$0	\$8,150,500	\$0	\$5,632,279
Total Revenue:	\$0	\$8,150,500	\$0	\$5,632,279

Explanation of Revenues

County IT service costs are allocated to departments based on usage, services received, and other metrics.

Significant Program Changes

✔ **Significantly Changed**

Last year this program was: #78023, IT Innovation and Investment Fund

Additionally, one project from last year's program offer, 78024, IT Strategic Modernization Projects, was moved to this program offer since the bond funds in 78024 have been spent and the Data Center Project was completed in FY13. The remaining funds for the 2nd project, the Network Convergence project, from beginning working capital approved in prior years, will be moved to this program offer and the project will be overseen by ITAB.