

Lead Agency: Sheriff
Program Offer Type: Existing Operating
Related Programs:
Program Characteristics: In Target

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Executive Summary

The Volunteer Services program enables the Multnomah County Sheriff's Office to achieve its organizational mission of providing quality cost effective prevention, intervention, and detention services to the community. The nearly 250 volunteers, interns, and community partners overseen by this unit share their time and expertise to enhance services in both our community and for the inmates under the supervision of the Sheriff. [Note: Search and Rescue, Reserve Deputies, and Jail Chaplain Volunteers are not part of this Program.] Through their involvement, volunteers support and enhance the MCSO operations in all three agency Divisions (Law Enforcement, Corrections and Business Services) and become involved citizens gaining an in-depth understanding of the criminal justice system and its unique challenges. Additionally, the development and support of placements benefits agency recruiting and hiring efforts for future employment needs.

Program Description

The Volunteer Services program provides for the recruitment, interviews, backgrounds, training, placement, and recognition to sustain a core base of nearly 250 volunteers, interns, and community partners supporting MCSO operations. Due to the nature of the duties involved in most placements, it is necessary to conduct an in-depth background review process prior to assignment. Additional ongoing review is necessary to ensure compliance with agency and county policies and procedures and to ensure the safety and security of operations. By carefully monitoring the agency's needs, Volunteer Services moves quickly to find professionals willing to share their time and expertise with the Sheriff's Office. Placement opportunities include involvement in jail programs such as education services, domestic violence prevention and safety planning, employment resources and transition services, alcohol/drug prevention and education, and 12-step meetings, which assist with transition services and the reduction of tensions within a facility/housing area. Other agency placements include assignments with River Patrol, Cold Case Team detectives, Citizen Patrol in the Gorge, Human Trafficking, Enforcement Records and Support Records, research and analysis, clerical and data entry, interpreting and translation support, and fiscal, IT, and logistics services.

Performance Measures

| Measure Type | Primary Measure | Previous Year Actual (FY11-12) | Current Year Purchased (FY12-13) | Current Year Estimate (FY12-13) | Next Year Offer (FY13-14) |
|--------------|---|--------------------------------|----------------------------------|---------------------------------|---------------------------|
| Output | # of service hours contributed by MCSO volunteers, interns & community partners | 7,430 | 8,000 | 7,500 | 7,500 |
| Outcome | Dollar value savings resulting from contributions of volunteer time | 154,915 | 299,350 | 156,375 | 156,375 |
| Output | Number of applicant inquiries and pre-screening reviews | 265 | 400 | 120 | 125 |
| Outcome | Number of MCSO work units supported by volunteers, interns, community partners | 15 | 15 | 15 | 15 |

Performance Measure - Description

- The Independent Sector hourly valuation of volunteer time is \$20.85 based on 2009 figures. (In conjunction with the Points of Light Foundation, the Independent Sector bases the value of volunteer time on the average hourly earnings of all production and nonsupervisory workers on private nonfarm payrolls, as determined by Bureau of Labor Statistics. Independent Sector takes this figure and increases it by 12% to estimate for fringe benefits).
- Volunteer Services provides units the opportunity to embark on new activities or expand and enhance existing ones.

Changes from previous year in data can be attributed to as follows:

- 1.#Volunteer Hours has remain essentially unchanged as the program is essentially in caretaker mode in which recruitment of new volunteers is minimal and attention to maintaining current volunteers has reduced drastic loss.
- 2.\$ Value is being calculated at the previous rate for a couple of reasons. Comparatively speaking, best means. Depressed/Recessed economic market most likely hasn't resulted in any substantial change in the previous figure.
- 3.#Applicants/Inquiries has substantially reduced because of not actively recruiting new volunteers due to no permanent hire of the coordinator position.

4.#Work Units supported remains unchanged as there is no system expansion or retraction.

Also, the figures reported this year and the past do not include those associated with the Chaplains Unit, as management of those volunteers falls under different personnel and data sharing has not occurred in all areas.

Legal/Contractual Obligation

Compliance monitoring of PREA (Prison Rape Elimination Act) and Harassment and Discrimination policies

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|-------------------------|-----------------------|----------------------|-----------------------|----------------------|
| Program Expenses | 2013 | 2013 | 2014 | 2014 |
| Personnel | \$41,972 | \$0 | \$43,539 | \$0 |
| Materials & Supplies | \$4,103 | \$0 | \$4,195 | \$0 |
| Total GF/non-GF: | \$46,075 | \$0 | \$47,734 | \$0 |
| Program Total: | \$46,075 | | \$47,734 | |
| Program FTE | 0.50 | 0.00 | 0.50 | 0.00 |
| Program Revenues | | | | |
| Total Revenue: | \$0 | \$0 | \$0 | \$0 |

Explanation of Revenues**Significant Program Changes**Last year this program was: #60044, MCSO Volunteers