

Lead Agency: Health Department

Program Contact: Dawn Shatzel

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

The Southeast Health Center will provide comprehensive, culturally appropriate primary care and enabling services to vulnerable citizens who are uninsured or under-insured and otherwise might not have access to healthcare.

Poverty, lack of access to primary care services, limited English proficiency, lack of health insurance and homelessness are a few of the many barriers faced by Southeast's diverse residents. Currently around 29% of the Health Department's clients live in Southeast Portland, 22% are homeless or at risk for homelessness. Currently these high needs clients are forced to travel longer distances to access services, creating a significant barrier to care and a negative impact on health and well being.

Program Description

The Southeast Primary Care clinic will be located in the Southeast Health Center (34th/Powell). Dental services are currently provided at this site. The clinic will provide comprehensive, culturally appropriate primary care services which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations) primary care and enabling services and is intended to serve as a medical home for residents of Southeast Portland. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	# of new clients	0	3,000	1,100	1,272
Outcome	% of patients who are screened for depression	0.0%	85.0%	85.0%	85.0%
Quality	% "strongly" recommend to family and friends	0.0%	75.0%	70.0%	70.0%

Performance Measure - Description

Output: Total # of new clients. (Next FY will update this measure to align with other existing health centers "Total number of clients visits.") SEHC is scheduled to open May 2013, current year estimate is a reflection of two months operation for FY 2013 at 125 new clients per month plus transfer of existing clients from Westside Health Center. Anticipate 3,000 new clients in the first full year of operations.

Outcome: Percentage of patients who are screened for depression. This is important in this population due to the high penetration of serious mental illness.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Legal/Contractual Obligation

SEHC primary care will comply with the Bureau of Primary Health Care grant, JCAHO accreditation's requirements and managed care companies' (e.g. CareOregon, FamilyCare, etc.) contractual obligations. SEHC primary care must meet all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services are available to all regardless of ability to pay as two examples.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2013	2013	2014	2014
Personnel	\$713,185	\$159,064	\$1,016,963	\$1,086,730
Contracts	\$0	\$335,640	\$0	\$390,657
Materials & Supplies	\$14,996	\$162,952	\$8,060	\$127,471
Internal Services	\$128,377	\$137,720	\$293,708	\$414,988
Total GF/non-GF:	\$856,558	\$795,376	\$1,318,731	\$2,019,846
Program Total:	\$1,651,934		\$3,338,577	
Program FTE	6.62	2.50	13.20	7.90
Program Revenues				
Indirect for dep't Admin	\$49,753	\$0	\$129,524	\$0
Fees, Permits & Charges	\$0	\$40,594	\$0	\$89,324
Intergovernmental	\$607,032	\$754,782	\$1,118,915	\$1,880,522
Other / Miscellaneous	\$249,526	\$0	\$0	\$50,000
Total Revenue:	\$906,311	\$795,376	\$1,248,439	\$2,019,846

Explanation of Revenues

Southeast Health Clinic is supported by federal BPHC grant, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep the Primary Care grant and to serve uninsured patients.

Medical fees: \$1,952,066

Federal Primary Care grant: \$1,051,900

Meaningful Use: \$84,795

Kaiser grant: \$50,000

County General Fund: \$199,816

Significant Program Changes

Last year this program was: #40027, Southeast Health Clinic

The Southeast Health Clinic opened in FY2013, and this program offer reflects the first full year clinic budget and two provider teams. The FY2013 was budgeted with one provider team.