

Lead Agency: Health Department

Program Contact: Lynne Wiley

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

The East County Health Center (EHC) provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the uninsured and under-insured residents of East Multnomah County. The clinic serves seasonal migrant workers, pregnant women, infants, children that reside in East Multnomah County who, even if insured, would remain isolated from comprehensive healthcare services because of where they live, the language they speak and their higher level of complex healthcare needs.

Program Description

East County Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally appropriate primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. East County Health Center serves a culturally diverse population, 80% whose incomes are below 100% of the Federal Poverty Level. East County Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Number of annual client visits	37,465	41,915	39,245	37,626
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	85.0%	85.0%	89.0%	85.0%
Efficiency	Number of days for a new patient appointment	8	7	6	7
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	70.0%	75.0%	69.0%	70.0%

Performance Measure - Description

Output: Total number of clients visits.

Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: Number of days for a new patient appointment: Measures effectiveness of timely availability for under-served Multnomah County residents to access healthcare services.

Quality: % of patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation

The ECHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations. ECHC meets all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services be available to all regardless of ability to pay as two examples.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2013	2013	2014	2014
Personnel	\$4,212,785	\$2,337,148	\$3,760,251	\$2,396,319
Contracts	\$227,924	\$211,859	\$0	\$197,490
Materials & Supplies	\$580	\$321,735	\$85,840	\$275,591
Internal Services	\$423,263	\$1,452,838	\$388,852	\$1,586,106
Total GF/non-GF:	\$4,864,552	\$4,323,580	\$4,234,943	\$4,455,506
Program Total:	\$9,188,132		\$8,690,449	
Program FTE	48.60	14.50	25.40	31.00
Program Revenues				
Indirect for dep't Admin	\$268,163	\$0	\$285,715	\$0
Fees, Permits & Charges	\$0	\$239,350	\$0	\$202,535
Intergovernmental	\$4,585,405	\$4,084,230	\$4,151,731	\$4,252,971
Total Revenue:	\$4,853,568	\$4,323,580	\$4,437,446	\$4,455,506

Explanation of Revenues

East County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$7,307,466

Meaningful Use: \$120,000

Federal Primary Care grant: \$1,008,824

State Maternal & Child Health grant: \$80,222

State Family Planning: \$90,725

County general fund: \$83,212

Significant Program Changes

Last year this program was: #40023, East County Health Clinic

The FTE reductions in the program offer are from eliminating a planned 7th provider team. After unsuccessful attempts at recruiting providers, the vacant positions will be eliminated, and the clinic will serve up to capacity with existing provider teams.