

Lead Agency: Health Department

Program Contact: Michael Crocker

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

Northeast Health Center (NEHC), provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the uninsured and under-insured residents of Northeast Portland. The Northeast Clinic was strategically placed to provide vital services to a population that otherwise may not have access to medical care.

Program Description

Northeast Health Clinic primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. Northeast Health Clinic serves a culturally diverse population of which 75% are below 100% of the Federal Poverty level. Northeast Health Clinic plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Number of annual client visits	24,048	26,214	23,842	27,132
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	78.0%	85.0%	79.0%	85.0%
Efficiency	Number of days for a new patient appointment	7	7	6	6
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	68.0%	75.0%	68.0%	70.0%

Performance Measure - Description

Output: Total number of client visits.

Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Legal/Contractual Obligation

The NEHC complies with the Bureau of Primary Health Care (BPHC) grant, State Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations. The NEHC contracts with CARES Northwest at Legacy Emanuel Hospital to provide two days per week of medical assessment services for children suspected to be victims of child abuse.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2013	2013	2014	2014
Personnel	\$2,342,659	\$1,945,188	\$2,662,111	\$1,858,350
Contracts	\$0	\$124,050	\$0	\$141,233
Materials & Supplies	\$0	\$220,068	\$66,230	\$174,651
Internal Services	\$265,179	\$829,049	\$297,357	\$897,046
Total GF/non-GF:	\$2,607,838	\$3,118,355	\$3,025,698	\$3,071,280
Program Total:	\$5,726,193		\$6,096,978	
Program FTE	15.00	24.60	16.20	23.40
Program Revenues				
Indirect for dep't Admin	\$193,410	\$0	\$196,949	\$0
Fees, Permits & Charges	\$0	\$235,642	\$0	\$240,183
Intergovernmental	\$2,559,529	\$2,882,713	\$2,963,957	\$2,831,097
Total Revenue:	\$2,752,939	\$3,118,355	\$3,160,906	\$3,071,280

Explanation of Revenues

Northeast Health Clinic is supported by federal BPHC grant, State Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$5,016,805

Meaningful Use: \$32,000

Federal Primary Care grant: \$861,287

State Family Planning: \$66,417

State Maternal & Child Health: \$58,728

County General Fund: \$61,741

Significant Program Changes

Last year this program was: #40020, Northeast Health Clinic

Increases in the program offer expenses are related to COLA/merit/step increases and increases to the internal services, IT and facilities costs.