

Lead Agency: Health Department

Program Contact: Alyssa Franzen

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

Dental Services provides Multnomah County residents with essential, urgent, routine, and preventive services in clinic settings and school-based programs. The Dental Program works with many community partners, targeting underserved populations, and providing a service to nearly 15,000 uninsured children in Multnomah County. The Dental Program is the largest Safety Net provider for vital dental care in Multnomah County; MCHD provides unique child based services to uninsured and under-insured clients and focuses on access for chronic disease patients as well as pregnant women and children due to the link with early childhood cavity prevention; the program uses evidence based practice guidelines. The Dental Services program is supported in part by serving members of dental care organizations (DCO's) with OHP membership. We are currently the largest provider organization caring for CareOregon Dental plan members.

Program Description

The Dental program has three distinct service components. Six dental clinics provide comprehensive dental treatment for Medicaid (Oregon Health Plan) and uninsured patients. The clinics include outreach to uninsured patients with chronic health conditions seeking care at primary care sites. The clinical program also focuses on services for pregnant women because recent research indicated that dental hygiene and periodontal services provided during pregnancy may decrease preterm delivery and improves infant health outcomes. The School and Community Oral Health Program provides dental education, fluoride tablets, and dental sealant services to children in Multnomah County schools, and provides outreach, education, and dental treatment specifically to children 0-24 months in our clinic setting. For uninsured Multnomah County residents with critical, urgent or specialty dental needs the Dental Access Program (DAP) provides triage and referrals to County dental clinics and private dentists. Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable population.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Billable patient visits	64,322	65,423	65,423	65,470
Outcome	Percentage patients who complete treatment plan within 12 months	58.0%	60.0%	60.0%	60.0%
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	68.0%	75.0%	75.0%	75.0%

Performance Measure - Description

Output: Billable patient visits-The number of patient visits measures access to dental services within the County clinics and the School Community Dental Program. The intent is to increase access to care for both Medicaid and uninsured clients.
Outcome: New measure; percentage of patients who complete treatment plan within 12 months. "Completing the treatment plan" measures our ability to keep patients engaged in comprehensive care (may require multiple visits over time) to maintain good oral health.
Quality: % of patients who would strongly agree to recommend clinic to family or friends

Legal/Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2013	2013	2014	2014
Personnel	\$6,552,945	\$4,179,674	\$10,792,711	\$628,257
Contracts	\$83,853	\$312,233	\$402,300	\$172,608
Materials & Supplies	\$242,408	\$850,957	\$226,388	\$778,519
Internal Services	\$1,030,229	\$1,661,818	\$1,594,115	\$1,324,243
Total GF/non-GF:	\$7,909,435	\$7,004,682	\$13,015,514	\$2,903,627
Program Total:	\$14,914,117		\$15,919,141	
Program FTE	68.77	30.78	93.55	5.64
Program Revenues				
Indirect for dep't Admin	\$434,453	\$0	\$186,198	\$0
Fees, Permits & Charges	\$0	\$291,676	\$0	\$277,740
Intergovernmental	\$7,616,419	\$6,635,006	\$12,815,050	\$2,547,887
Other / Miscellaneous	\$0	\$78,000	\$0	\$78,000
Total Revenue:	\$8,050,872	\$7,004,682	\$13,001,248	\$2,903,627

Explanation of Revenues

The primary source of revenue is Medicaid funds. Additional revenue is received from the Primary Care 330 federal grant, general fund (to support Billi Odegaard services for the homeless) and patient fees.

Medicaid fees: \$14,909,107

Primary Care 330 grant: \$453,830

Patient fees: \$277,740

Kaiser Oral Health grant: \$78,000

General Fund (Billi Odegaard): \$200,464

Significant Program Changes

Last year this program was: #40017A, Dental Services

The program offer incorporates FY13 program offer 40017B - Dental Services Downtown Dental. The program offer includes the full year costs of operations and revenue for the new Billi Odegaard clinic which offers services to residents living in the downtown area who experience a variety of barriers to care. Also included is on-going costs required to support Electronic Dental Records.

MultiCare Dental was transitioned to our partner, CareOregon in August 2012, so that we could focus on our expertise-- dental care delivery and clinical and operational quality. We also evaluated and learned that the cost of implementing the required infrastructure for running a managed dental care organization under health transformation moved us further away from our core business of delivering quality clinical care to under-served clients.