

## Program # 40002 - Tri-County Health Officer

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Lead Agency: Health Department Program Contact: Justin Denny

Program Offer Type: Support

**Related Programs:** 

**Program Characteristics:** In Target

## **Executive Summary**

The Office of the Tri-County Health Officer provides public health physician consultation, medical direction, and leadership to health department administrators, program staff and community partners. This cooperative effort of the metro-county health departments is intended to:

- (1) Improve the consistency and quality of public health services in the three counties,
- (2) Increase learning and collaboration across the counties, and
- (3) Improve the quality, efficiency and effectiveness of Health Officer services, both as a region and for individual counties.

## **Program Description**

The Tri-County Health Officer Program (TCHO) provides medical consultation, technical counsel, and leadership by three public health physicians to Multnomah, Clackamas and Washington County Health Departments and their respective community partners.

Historically, each of the three counties employed or contracted with an individual to serve as County Health Officer. Through IGA's with Clackamas and Washington county health departments, the TCHO is better able to provide high quality health officer services, and maximize the departments' relatively small amount of public health physician resources more effectively and efficiently. In Multnomah County for example, the TCHO: (1) participates in enforcement of public health laws; (2) supervises select public health programs; (3) works with department staff, other county agencies, and community groups to manage critical public health problems; and, (4) participates in department administration.

The program supports Multnomah County Health Department's goals by providing effective and accountable local public health practice leadership and medical direction that results in quality clinical and health promotion programs. In the current fiscal year, through the joint efforts of the TCHO, health officer program staff were able to provide leadership on chronic disease prevention programs, address issues of communicable disease control, and advise county and department staff on individual case management for communicable diseases.

## **Performance Measures**

| Measure<br>Type | Primary Measure   | Previous<br>Year Actual<br>(FY11-12) | Current<br>Year<br>Purchased<br>(FY12-13) | Current<br>Year<br>Estimate<br>(FY12-13) | Next Year<br>Offer<br>(FY13-14) |
|-----------------|---|--------------------------------------|---|--|---------------------------------|
|                 | Contract deliverables are met by the end of fiscal year.                  | 90.0%                                | 90.0%                                     | 90.0%                                    | 0.0%                            |
|                 | County stakeholders express satisfaction in program delivery and results. | 90.0%                                | 95.0%                                     | 90.0%                                    | 0.0%                            |

#### **Performance Measure - Description**

The satisfaction of key customers with Health Officer services is a critical measure of program success. The key customers are the health administrators and public health program managers at each of the health departments. The TCHO program team meets monthly with stakeholders (i.e. key customers) and provides regular updates to health department administrators on the progress of workplan deliverables. Department administrators meet regularly with Health Officers to provide verbal feedback on service delivery, program satisfaction, and progress of individual workplan items.

The TCHO program assures completion of agreed-upon deliverables. Contract deliverables for FY14 will be negotiated and finalized by June 30, 2013. These will provide guidance for work priorities and program activities.

# **Legal/Contractual Obligation**

ORS 431.418 requires counties to employ or contract with a physician to serve as County Health Officer. Intergovernmental agreements with Clackamas and Washington counties specify Health Officer services that Multnomah County is required to provide as well as expected outcomes and evaluation measures.

## **Revenue/Expense Detail**

|                          | Proposed General Fund | Proposed Other Funds | Proposed General<br>Fund | Proposed Other Funds |  |
|--------------------------|-----------------------|----------------------|--------------------------|----------------------|--|
| Program Expenses         | 2013                  | 2013                 | 2014                     | 2014                 |  |
| Personnel                | \$210,858             | \$326,605            | \$215,131                | \$304,090            |  |
| Contracts                | \$3,334               | \$0                  | \$500                    | \$0                  |  |
| Materials & Supplies     | \$5,648               | \$6,512              | \$1,474                  | \$6,468              |  |
| Internal Services        | \$14,690              | \$41,883             | \$21,365                 | \$39,442             |  |
| Total GF/non-GF:         | \$234,530             | \$375,000            | \$238,470                | \$350,000            |  |
| Program Total:           | \$609,530             |                      | \$588,470                |                      |  |
| Program FTE              | 0.80                  | 2.00                 | 0.80                     | 1.50                 |  |
| Program Revenues         |                       |                      |                          |                      |  |
| Indirect for dep't Admin | \$23,259              | \$0                  | \$22,444                 | \$0                  |  |
| Intergovernmental        | \$0                   | \$375,000            | \$0                      | \$350,000            |  |
| Total Revenue:           | \$23,259              | \$375,000            | \$22,444                 | \$350,000            |  |

## **Explanation of Revenues**

Clackamas and Washington counties meet their ORS 431.418 requirements for health officer services through intergovernmental agreements (IGA) with Multnomah County. These IGA's are revenue agreements. Contractual revenues of \$350,000 (FY14) cover the full cost to provide services to Clackamas and Washington counties. Multnomah County General Funds of \$238,470 cover the cost to provide services in Multnomah County.

# **Significant Program Changes**

Last year this program was: #40002, Tri-County Health Officer

The Tri-County Health Officer program will continue to meet legal and contractual obligations to provide Health Officer Services in Multnomah, Clackamas and Washington Counties. The change in FTE is from transferring .50 fte of a Program Specialist Senior position to Community Health Services (CHS) to more accurately reflect the current practice of the Health Officer support for CHS. There is no anticipated negative impact to clients or services as a result of this change. Changes in staffing are expected to be positive as they more accurately reflect the needs of the Tri-County Health Officer program.