

**Lead Agency:** County Human Services

**Program Contact:** Mohammad Bader

**Program Offer Type:** Existing Operating

**Related Programs:** 25024B

**Program Characteristics:** In Target

### Executive Summary

Adult Protective Services (APS) is responsible for protecting 217,000 older adults, people with disabilities and veterans from abuse, financial exploitation, neglect and self-neglect. This program conducts abuse investigations, provides risk management, Multi-Disciplinary Team (MDT) services, and educates the community about abuse. Protective services workers prevent further harm and link victims of abuse to critical health, legal and human services.

### Program Description

The primary goal of this program is to protect vulnerable older adults and persons with disabilities from abuse, neglect, self-neglect, and financial exploitation. Protective services workers link vulnerable adults to needed health care, housing, social services, legal and client advocacy agencies. Workers investigate abuse and rule violations in 123 care facilities and 622 adult care homes as well as abuse in the community at large. APS coordinates with law enforcement and the District Attorney's office to prosecute offenders. The program responded to 8,969 abuse calls in FY12. Last fiscal year, the APS Financial Abuse Support Team (FAST) and others recovered or preserved \$1.19 million for its clients.

APS serves clients with complex psycho-social and medical needs in five branch offices located throughout the county via Multi-Disciplinary Teams (MDT). These teams are an evidence-based practice that provide in-home assessments and interventions to stabilize clients with complex medical and psycho-social needs. The core team membership consists of a protective services investigator, a social worker, a community health nurse, a mental health specialist, a case manager and public guardian. The District Attorney's office and law enforcement participate on a monthly basis or as needed. Other professionals, clients, caregivers and family members are invited to participate as needed.

These MDTs provided 3,036 client contacts with 670 clients with mental health needs, and provided 4,136 hours of nursing clinical supports to 1,181 older adults and persons with physical disabilities. This service is designed for clients who are unable to meet their basic needs and at times are unwilling to accept medical, mental health or legal types of intervention. Ninety-four percent of MDT participants showed improvement after MDT intervention. Without MDT intervention these clients are at risk of hospitalization, homelessness, or jail. MDT clients are offered risk management services, providing intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Protective services investigations completed	2,740	2,500	2,684	2,750
Outcome	Reabuse rate for older adults and people with disabilities <sup>1</sup>	2.0%	3.0%	2.0%	2.0%
Outcome	Clients with improved living situation after 90 days of MDT intervention <sup>2</sup>	94.0%	90.0%	94.5%	90.0%

### Performance Measure - Description

<sup>1</sup>Current reabuse rate estimate is based on State of Oregon figures. Data is from January-December 2012. Reabuse is defined as more than one investigation resulting in a substantiated abuse allegation during calendar year 2012 for all victims in Multnomah County (27 of 1,788).

<sup>2</sup>Changes in living situation are measured by team ratings of living arrangements, transportation, and/or life satisfaction.

## Legal/Contractual Obligation

APS is a mandated service by Oregon Administrative Rules. Multnomah County acts as the Area Agency On Aging and is required to perform this function under contract with DHS. DHS Provides funds to Multnomah County to deliver this service.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2013	2013	2014	2014
Personnel	\$315,270	\$3,416,414	\$259,388	\$3,428,998
Contracts	\$495,107	\$133,776	\$567,297	\$133,566
Materials & Supplies	\$6,172	\$63,886	\$5,163	\$68,608
Internal Services	\$38,827	\$501,948	\$36,358	\$562,915
Total GF/non-GF:	<b>\$855,376</b>	<b>\$4,116,024</b>	<b>\$868,206</b>	<b>\$4,194,087</b>
Program Total:	<b>\$4,971,400</b>		<b>\$5,062,293</b>	
Program FTE	2.86	34.74	2.18	33.42
<b>Program Revenues</b>				
Intergovernmental	\$0	\$4,116,024	\$0	\$4,194,087
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$4,116,024</b>	<b>\$0</b>	<b>\$4,194,087</b>

## Explanation of Revenues

\$4,063,311 - Title XIX  
\$130,776 - State Mental Health Grant Older/Disabled Mental Health Services  
\$374,764 - County General Fund Match  
\$493,442 - County General Fund

## Significant Program Changes

✔ Significantly Changed

**Last year this program was:** #25024A, ADS Adult Protective Services

This program offer represents a reduced level of state funding. The balance of state funding to maintain the current service level has been moved to program offer 25024B.

Reduced 1.0 Case Manager Senior (purchased in FY13 with one time only funding; position included in out of target program offer #25037); 2 Human Service Investigators (budgeted in program offer #25024B).