

Program # 25002 - Business Services

Version 2/15/2013 s

Lead Agency: County Human Services Program Contact: Kathy Tinkle

Program Offer Type: Support

Related Programs:

Program Characteristics: In Target

Executive Summary

The Department of County Human Services (DCHS) Business Services provides administrative, financial and business support for the department. Services include development, management and administration of the department's annual budget; grants management; accounts receivable; accounts payable; purchasing; facilities coordination; and customer service via the reception desk. Business Services staff serve as liaison between the department and internal service providers such as County Finance, Central Budget, and the Department of County Assets.

Program Description

Business Services supports the work of the department by providing: budget development, management and reporting; accounts payable and receivable; grant accounting and reporting for approximately 140 funding sources; and implementation of, and compliance with, all county, state and federal fiscal policies and procedures related to the business of this department.

Business Services personnel provide administrative and support services for the department; work across the county with other departments and agencies in coordinating the provision of information technology and facilities management; function as liaison to the DCHS Citizen Budget Advisory Committee; and represent the department on several countywide workgroups and committees.

DCHS Business Services provides responsible leadership; sound budgetary and financial management; and delivers results that are consistent with the department's and county's priorities.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Percent of invoices paid in 30 days or less	78.0%	75.0%	68.0%	76.0%
	Percent of financial reports submitted to the grantor error free	99.0%	99.0%	99.0%	99.0%

Performance Measure - Description

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General	Proposed Other Funds	Proposed General	Proposed Other			
Program Expenses	2013						
Personnel	\$1,379,933	\$812,697	\$1,498,557	\$879,460			
Contracts	\$742,375	\$10,500	\$874,891	\$14,234			
Materials & Supplies	\$5,466	\$47,187	\$48,372	\$55,305			
Internal Services	\$88,089	\$167,165	\$110,124	\$193,716			
Total GF/non-GF:	\$2,215,863	\$1,037,549	\$2,531,944	\$1,142,715			
Program Total:	\$3,253,412		\$3,674,659				
Program FTE	16.01	9.49	15.81	9.69			
Program Revenues							
Indirect for dep't Admin	\$0	\$0	\$4,983	\$0			
Fees, Permits & Charges	\$865,991	\$0	\$826,421	\$0			
Intergovernmental	\$0	\$1,037,549	\$0	\$1,142,715			
Total Revenue:	\$865,991	\$1,037,549	\$831,404	\$1,142,715			

Explanation of Revenues

\$570,085 - Title XIX

\$352,660 - State Mental Health Grant Local Admin

\$219,970 - Oregon Health Plan Premium(OHP)

\$826,421 - County General Fund Department Indirect: Based on FY14 Dept Indirect Rates published by Central Finance

\$824,891 - County General Fund Match

\$880,632 - County General Fund

Significant Program Changes

Significantly Changed

Last year this program was: #25002, Business Services Unit

For FY14, 4.00 FTE are shifted from the Mental Health and Addiction Services Division Business and Finance group. Those positions will continue to support the mental health and addiction programs while in the department Business Services section. The history for that program is shown here. A 0.38 FTE Finance Specialist 2 (Grant Accountant) position that supported the CCFC grant programs was added via budget modification mid year FY13, and was deleted for FY14.