

**Lead Agency:** County Management

**Program Contact:** June Tilgner

**Program Offer Type:** Existing Operating

**Related Programs:** 72023, 72024, 72025A, 72026, 72027, 72028, 72029, 72030, 72031, 72032, 72033, 72034, 72037

**Program Characteristics:**

### Executive Summary

This multi-year system upgrade project was initially approved in the FY 2008 Budget. The Division of Assessment, Recording and Taxation is replacing the outdated Assessment and Taxation system. A request for proposal was published at the end of FY 2008 with the evaluation of proposals, selection of a vendor and contract negotiations proceeding through FY 2009. FY 2010 activities included detailed analysis of the required functionality and the vendor's software application, and defining the programming changes required due to Oregon property tax statutes. In FY 2011 the detailed analysis and definition of programming changes were completed and the vendor started development and data migration. The project's major stages will be completed in FY 2014 with the completion of development, testing of those changes, staff training and implementation of the new software.

### Program Description

The Division of Assessment, Recording and Taxation (DART) is seeking a system upgrade that features integration among all DART business functions, including GIS, document recording, real property assessment, business personal property assessment, tax collection and tax distribution. The program mission is to improve property assessment and taxation services to the customers and stakeholders of Multnomah County by replacing existing legacy software with current technology that will include, and enhance, integration with other applications. The new software application will substantially reduce systemic gaps and duplication of data that exists in our current environment. The technology will increase staff efficiency and the ability to accommodate an increasing workload, playing a key role in e-government for Multnomah County, and employ an IT architecture that considers integration with County standard infrastructure. The program goals and objectives are: 1) Acquire and implement available information technology, replacing the current Assessment and Taxation computer application, to achieve greater operation efficiency and revenue enhancement while maintaining or improving accuracy and compliance for A& T business functions; 2) Reduce costs of targeted operations so that human resources can be more productively used; 3) Improve public visibility, accessibility, and convenience of assessment, taxation and recording services via web-based electronic and online resources, while maintaining appropriate control over publicly sensitive personal information.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Number of A&T System Project Milestones Met	0	1	0	8
Outcome	% of A&T Project Milestones Completed on Time and within Budget	0.0%	100.0%	0.0%	100.0%

### Performance Measure - Description

The multi-year project to select and implement a new A& T system has met the following milestones: FY 2008 - Publish RFP; FY 2009 - Evaluate Proposals, Select Vendor and Negotiate Contract; FY 2010-GAP Analysis Start, Design Start, Development Start (a), Server/Oracle Installed, FY 2011 - GAP Analysis Finish, Design Finish, Development Start (b), Data Migration Start, and Integrations Start. The FY 2013 milestones will be carried forward to FY14: Development Finish, Data Migration Finish, System Testing, Training, PC Deployment, Integrations Finish, Go-Live and Post Go-Live Support.

**Legal/Contractual Obligation****Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2013	2013	2014	2014
Personnel	\$0	\$299,462	\$0	\$239,140
Contracts	\$0	\$1,780,016	\$0	\$1,624,116
Materials & Supplies	\$0	\$1,451,805	\$0	\$1,578,619
Total GF/non-GF:	<b>\$0</b>	<b>\$3,531,283</b>	<b>\$0</b>	<b>\$3,441,875</b>
Program Total:	<b>\$3,531,283</b>		<b>\$3,441,875</b>	
Program FTE	0.00	0.00	0.00	0.00
<b>Program Revenues</b>				
Other / Miscellaneous	\$0	\$3,531,283	\$0	\$3,441,875
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$3,531,283</b>	<b>\$0</b>	<b>\$3,441,875</b>

**Explanation of Revenues**

BWC represents estimated carryover of unspent Fund 2504 project fund balance, and is based upon BWC in FY13, less estimated project expenditures during FY13.

**Significant Program Changes**

Last year this program was: #72035, DART Assessment & Taxation System Upgrade