

**Lead Agency:** Health Department

**Program Contact:** Vanetta Abdellatif

**Program Offer Type:** Support

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

Clinical Directors ensure that MDs, NPs, PAs, RNs, and LPNs have the necessary training, skills and knowledge to practice competently; patient care adheres to all pertaining regulations; clinical quality improvement (QI) initiatives are effective and appropriate for the communities we serve; and patient care is safe, cost effective, and based on proven best practices.

**Program Description**

Medical services:

1. Oversees initiatives to improve quality, safety, cost effectiveness, and access; develops and implements patient care guidelines, policies, procedures.
  2. Recruits, hires, credentials and monitors provider performance; oversees in-house nursing and medical educational programs.
  3. Sets and monitors provider and nursing productivity goals.
  4. Investigates and remedies untoward clinical incidents and errors.
  5. Ensures that patient care meets all rules, regulations and standards set forth by regulatory agencies, contractors, grantors and accrediting agencies.
  6. Ensures that administrative practices are consistent with quality patient care.
- Directors are accountable for legal conformance, quality and safety of patient care, need-based and scientifically justified service design, and efficient use of public funds.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	80% (or more) of providers are mtg their visit target minimum productivity goals.	68	80	69	75
Outcome		0	0	0	0
Quality	Maintain compliance with regulatory and licensing standards/boards	100.0%	100.0%	100.0%	100.0%

**Performance Measure - Description**

- 1) 80% (or more) of providers are meeting their current productivity (visit target) goals. By recruiting and retaining providers as well as providing leadership and support to existing providers, they will increase access to needed care by achieving team based productivity (visit target) goals.

## Legal/Contractual Obligation

Oregon State Board of Nurses, Oregon State Board of Medical Examiners, Medicaid and Medicare rules and regulations, Joint Commission on Accreditation of Healthcare Organizations, stipulations of multiple federal and state grants, CareOregon contract, Central City Concern contract.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2013	2013	2014	2014
Personnel	\$881,818	\$101,050	\$1,275,526	\$100,638
Contracts	\$14,096	\$0	\$2,000	\$0
Materials & Supplies	\$74,085	\$7,588	\$64,482	\$7,674
Internal Services	\$61,319	\$9,594	\$86,958	\$9,920
Total GF/non-GF:	<b>\$1,031,318</b>	<b>\$118,232</b>	<b>\$1,428,966</b>	<b>\$118,232</b>
Program Total:	<b>\$1,149,550</b>		<b>\$1,547,198</b>	
Program FTE	5.36	0.10	8.90	0.10
<b>Program Revenues</b>				
Indirect for dep't Admin	\$7,334	\$0	\$7,581	\$0
Intergovernmental	\$0	\$118,232	\$0	\$118,232
<b>Total Revenue:</b>	<b>\$7,334</b>	<b>\$118,232</b>	<b>\$7,581</b>	<b>\$118,232</b>

## Explanation of Revenues

Medical Directors (Physician, Nurse Practitioner and Nursing) is primarily funded with county general fund. Additionally the Department has been awarded two research grants: 1) Kaiser Foundation grant to participate in a research project for cardiovascular disease risk factors among diabetic patients in federally qualified health centers, and 2) Health Resources Services Administration grant through OCHIN, for support of a project to build research infrastructure to support effectiveness studies.

Kaiser Foundation: \$91,232

OCHIN: \$27,000

County General Fund: \$1,428,966

## Significant Program Changes

**Last year this program was:** #40030, Medical Directors (Physician, Nurse Practitioner and Nursing)

Three Nursing Development Consultant positions will report to the Director of Nursing Practice with matrixed reporting to Human Resources. The positions will assess, develop, implement, and evaluate programs and training materials to address quality nursing education and professional staff development; serve as subject matter experts and consultants to ensure consistent application of protocols, rules, and policies; provide nursing consultation and lead selected nursing-related quality improvement initiatives; create and provide oversight for the development of online learning modules and other training materials. The Nursing Development Consultants will assist HR team and nursing supervisors assess technical/professional competency, recommend remedial actions, and address other performance issues of healthcare staff that affect service delivery and quality.