

Program # 25111E - HFSES - Coordinated Entry for Homeless Families

Lead Agency: **Program Offer Type: Related Programs:**

County Human Services Innovative/New Program

Mary Li

Program Characteristics:

Executive Summary

This program offer provides \$390,000 to build upon the successful FY13 contingency-funded pilot exploring coordinated entry and mobile housing placement for homeless families on the shelter wait list. Funding will implement system-wide coordinated entry for the homeless families' system of care - screening, mobile housing placement, flex funds, and data management.

Adding this service component into the existing system of care brings the entire system into alignment with national best practice, federal HEARTH requirements, and local learning about what works with homeless families.

Program Description

National research continues to emphasize the effectiveness of rapid re-housing for homeless families. Locally, the system of care for homeless families has created an unintended expectation that to access housing placement and rent assistance, households must first go to the Warming Center, be placed on the wait list for shelter, and then once at the shelter access housing placement.

Because of the significant size of the wait list for shelter prior to winter, the Board funded a pilot that offered universal screening through 211info and immediate access to mobile housing placement in order to by-pass this assumed required pathway to housing. If in a reasonably safe temporary situation, households do not come into the Warming Center or shelter but instead begin immediate work to secure housing.

In a rental market with currently less than a 3% vacancy rate, the challenge to finding housing for these families is significant. 2 FTE were contracted for in the belief that specifically trained staff with access to flex funds for move-in and other costs, as well as six months of rent assistance would be effective. Starting December 2012, these newly trained housing placement staff have already placed over 35 households into permanent housing and will continue to do so through June 2013.

Services include additional capacity for 211info to perform all screening and referral into housing placement staff caseloads, 4 FTE housing placement specialists, flex funds, and data management for the system.

Performance Measures

| Measure Type | Primary Measure | Previous Year Actual (FY11-12) | Current Year Purchased (FY12-13) | Current Year Estimate (FY12-13) | Next Year Offer (FY13-14) |
|-----------------|---|--------------------------------------|---|--|---------------------------------|
| Output | # of screenings through 211Info | 0 | 0 | 0 | 150 |
| Outcome | HMIS reports completed on time and accurately | 0 | 0 | 0 | 100 |

Performance Measure - Description

Version 4/01/2013 s

Program Contact:

N/A

Revenue/Expense Detail

| | - | Proposed Other Funds | Proposed General Fund | Proposed Other Funds | | |
|----------------------|------|-------------------------|--------------------------|-------------------------|--|--|
| Program Expenses | 2013 | 2013 | 2014 | 2014 | | |
| Personnel | \$0 | \$0 | \$43,860 | \$0 | | |
| Contracts | \$0 | \$0 | \$343,582 | \$0 | | |
| Materials & Supplies | \$0 | \$0 | \$2,558 | \$0 | | |
| Total GF/non-GF: | \$0 | \$0 | \$390,000 | \$0 | | |
| Program Total: | \$0 | | \$390,000 | | | |
| Program FTE | 0.00 | 0.00 | 0.50 | 0.00 | | |
| Program Revenues | | | | | | |
| Total Revenue: | \$0 | \$0 | \$0 | \$0 | | |

Explanation of Revenues

\$390,000 - County General Fund

Significant Program Changes

Last year this program was: New program offer.