

**Lead Agency:** County Human Services

**Program Contact:** Dan Haynes

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

The Developmental Disabilities Monitoring and Crisis Services Unit has oversight of 24-hour comprehensive residential and employment programs, transportation, and support brokerage services, and provides crisis services to more than 2,300 adults and children with developmental disabilities who qualify for comprehensive services. These services range from short-term crisis support or crisis placement, to in-home supports and/or long-term residential placements. The unit is responsible for arranging crisis placements and managing facility support services, and monitoring services provided by contracted agencies and/or families. These supports are accessed through the crisis system when the client is at risk for civil commitment, out of home placement, and/or when health and safety are at risk.

**Program Description**

To access comprehensive and support services the individual must meet the criteria for crisis services. Supports can include: accessing a crisis bed, behavior consultation, nursing support, respite and other supports needed to stabilize the client; and long-term supports including residential placement, supported living, in-home supports and employment/alternatives to employment.

The unit also completes programmatic monitoring to ensure compliance with county contracts, Oregon Administrative Rules and Oregon Statutes. They participate in on-site licensing reviews conducted by the state Office of Developmental Disabilities Services and provide contractors with technical assistance to support them in meeting requirements. The unit monitors health and safety issues that are programmatic as opposed to client-specific concerns. They work with the Abuse Investigations team to ensure required actions are completed and ongoing issues are addressed.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	# of programmatic monitoring visits performed by the unit	415	400	438	400
Outcome	% of clients receiving crisis services, who are stable at 6 months post crisis <sup>1</sup>	93.0%	96.0%	81.3%	80.0%

**Performance Measure - Description**

<sup>1</sup>Stable is defined as not having a new crisis case opened to request crisis diversion services within 6 months of closure of previous case. Program is doing more consistent data tracking this year to provide greater accuracy although the outcome percentage is reduced.

## Legal/Contractual Obligation

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2013	2013	2014	2014
Personnel	\$0	\$1,659,391	\$0	\$1,434,962
Contracts	\$0	\$240,611	\$0	\$118,385
Materials & Supplies	\$0	\$380,844	\$0	\$548,579
Internal Services	\$0	\$219,170	\$0	\$189,200
Total GF/non-GF:	<b>\$0</b>	<b>\$2,500,016</b>	<b>\$0</b>	<b>\$2,291,126</b>
Program Total:	<b>\$2,500,016</b>		<b>\$2,291,126</b>	
Program FTE	0.00	17.35	0.00	14.35
<b>Program Revenues</b>				
Fees, Permits & Charges	\$0	\$10,000	\$0	\$15,000
Intergovernmental	\$0	\$2,490,016	\$0	\$2,165,953
Other / Miscellaneous	\$0	\$0	\$0	\$110,173
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$2,500,016</b>	<b>\$0</b>	<b>\$2,291,126</b>

## Explanation of Revenues

\$562,600 - State Mental Health Grant Local Admin  
 \$118,850 - State Mental Health Grant Case Management  
 \$534,580 - State Mental Health Grant Crisis Intervention Services  
 \$949,923 - State Mental Health Grant Regional Crisis Coordination  
 \$110,173 - Beginning Working Capital Regional Crisis Coordination  
 \$15,000 - Miscellaneous Fees (based on historical averages)

## Significant Program Changes

**Last year this program was:** #25015, DD Monitoring and Crisis Services Unit  
 Moved 2.0 Sr. Program Specialist positions out of this program offer to 25012 and 25013. Moved 1.0 Program Specialist position to 25016 - DD Eligibility and Intake services to provide backup clinical support and emergency housing services within the Intake Unit.