

Lead Agency: County Human Services

Program Contact: Susan Myers

Program Offer Type: Administration

Related Programs:

Program Characteristics: One-Time-Only Request

Executive Summary

DCHS will create a department-wide Quality Improvement (QI) Program with the addition of a Business Process Consultant position who will work to streamline and consolidate the more than 70 data systems currently in place, evaluate unmet programming needs and support efforts to integrate data across the department. This position will assess mandated data reporting needs, unmet data needs and evaluate the most cost-effective solutions for creating or updating data systems.

Program Description

The Business Process Consultant position will assess mandated data reporting requirements, unmet data needs and evaluate the most cost-effective solutions for creating or updating data systems. The consolidation of data systems and technical oversight will allow us to track and coordinate services for clients who may be served by multiple divisions. A robust and updated data system allows us to make better programmatic and financial decisions and better serve our clients.

A responsive organization must ensure that decisions and care are based on data and evidence-based practices. DCHS currently lacks the resources to conduct a department-wide view to streamline service delivery and ensure consistent standards of quality. The QI program would measure outcomes and ensure fiscal accountability through ongoing program evaluations and data-driven decision making.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY11-12)	Current Year Purchased (FY12-13)	Current Year Estimate (FY12-13)	Next Year Offer (FY13-14)
Output	Perform an inventory of DCHS data systems	0.0%	0.0%	0.0%	100.0%
Outcome	Develop plan for data consolidation and integration	0	0	0	1

Performance Measure - Description

Legal/Contractual Obligation**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2013	2013	2014	2014
Personnel	\$0	\$0	\$100,000	\$0
Materials & Supplies	\$0	\$0	\$0	\$0
Total GF/non-GF:	\$0	\$0	\$100,000	\$0
Program Total:	\$0		\$100,000	
Program FTE	0.00	0.00	1.00	0.00
Program Revenues				
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

\$100,000 County General Fund (OTO)

Significant Program Changes

Last year this program was:

New program offer.