

Lead Agency: Community Services

Program Contact: Mike Oswald

Program Offer Type: Existing Operating

Related Programs: 91005, 91006

Program Characteristics: In Target

Executive Summary

The Shelter Services program provides humane shelter and health care 365 days/year for lost, homeless and stray animals that are injured, sick, abandoned, abused, neglected and found in Multnomah County. The program reunites animals with their owners, adopts animals into new homes and provides comprehensive shelter medicine and veterinary hospital services; and animal behavior assessment services. The shelter is accredited by the American Animal Hospital Association.

Program Description

Shelter Services program delivers the following services: 1) Animal Care provides a clean, comfortable, safe and healthy shelter environment to house and care for all animals that enter the shelter. 2) Reunite animals with their owners. 3) Lost and found pet services. 4) Pet Adoption services, including adoption outreach in the community, and advertisement in newspapers, radio, television, and the web. 5) Shelter Medicine program provides veterinary health care and treatment for all shelter animals, provides spay/neuter surgeries for adopted animals, and subsidized veterinary services for low income pet owners. 6) Animal behavioral assessment and training services to determine availability for animals to be adopted into new, lifelong homes or transfer to partner organizations. Trained volunteers and Foster Pet parents assist in providing specialized animal care and help match potential adopters with the right pet.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	Animals received at the shelter	8,936	8,500	8,600	8,500
Outcome	Live Release Rate - Dogs	85.0%	86.0%	86.0%	86.0%
Outcome	Live release Rate - Cats	46.0%	46.0%	55.0%	60.0%
Outcome	Dog and Cats Euthanasia per 1,000 human population	5	5	3	2

Performance Measure - Description

The number of animals received at the shelter is a workload measure, and drives staffing and operational expenditures. The recent trend has shown a continuing decline in the number of animals received. The reduced animal intake eases the pressure on shelter capacity, and contributes to saving more animal lives. The Live Release Rates is the industry standard for measuring live-saving performance in animal shelters. The Live Release is the percentage of the total number of animal dispositions that are a "live release" (returned to owners, adopted, or transferred to a partner organization for placement). The Live Release Rate is calculated on the calendar year. The Euthanasia per 1,000 human population outcome measure is an industry standard. The national average in 2010 was 11.3 per 1,000. In calendar 2011, the rate in Multnomah County was 2.9 per 1,000 population. The performance measures are projected to continue on the current trend lines.

Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. Includes: Dogs running at large prohibited; Potentially Dangerous and Dangerous Dogs regulations; Dogs as Public Nuisance prohibited; Impoundment and shelter requirements for violations; Dog License requirements; Impoundment of Dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 to 433.390 pertains to Rabies Control - includes: requirement to report animal bites; impoundment, quarantine and disposition requirements; inoculations against rabies requirements; records requirements; and requirement for all fees to go to the County dog control fund. Multnomah County Code Chapter 13 provides local regulations for animal ownership

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$1,185,444	\$0	\$1,258,632	\$0
Contracts	\$40,000	\$0	\$28,971	\$0
Materials & Supplies	\$353,681	\$0	\$317,600	\$0
Internal Services	\$633,895	\$0	\$714,112	\$0
Cash Transfer	\$0	\$112,000	\$0	\$177,000
Total GF/non-GF:	\$2,213,020	\$112,000	\$2,319,315	\$177,000
Program Total:	\$2,325,020		\$2,496,315	
Program FTE	15.50	0.00	15.50	0.00
Program Revenues				
Fees, Permits & Charges	\$0	\$112,000	\$0	\$177,000
Other / Miscellaneous	\$112,000	\$0	\$112,000	\$0
Total Revenue:	\$112,000	\$112,000	\$112,000	\$177,000

Explanation of Revenues

Animal Fee revenue: 2,240 animals returned to owner x \$50/avg = \$112,000.

Adoption Revenue. Animal Adoption revenue: 1,625 adoptions x \$40/avg adoption = \$65,000.

Significant Program Changes

Last year this program was:

Last year this program was: #91007, Animal Services Shelter Services. No significant changes