

Lead Agency: Community Services

Program Contact: Mike Oswald

Program Offer Type: Existing Operating

Related Programs: 91005, 91007

Program Characteristics: In Target

Executive Summary

The Field Services program provides 24 hr public safety emergency response to calls concerning animals attacking/injuring people and other animals; 24 hr emergency animal rescue for injured, sick, and abused animals; investigation services for animal bite cases, potentially dangerous dogs, and animal abuse and neglect cases; enforcement services for city, county and state law related to animals; and, community education and assistance in helping resolve neighborhood animal nuisances. Service is provided to the community 7 days-a-week, including all holidays. This program serves all cities and unincorporated areas in Multnomah County, and includes the City of Portland.

Program Description

The Field Services program delivers the following services: 1) Emergency Public Safety Response: respond to dangerous dog attacks injuring people and other animals. 2) Emergency Animal Rescue: respond and rescue injured, sick, abused and neglected animals. 3) Public health protection: investigate reports of animal bites, quarantine animals for rabies and enforce state rabies laws. 4) Animal welfare protection: investigate cases of animal neglect, abuse and abandonment; dogfighting; and, ensure humane standards of animal care in licensed animal facilities. Team with law enforcement agencies and District Attorney on criminal cases involving animals. 5) Promote neighborhood livability: assist the public in resolving neighborhood nuisances involving animals, regulate potentially dangerous dog ownership, impound stray animals, and, enforce Portland Park Off-Leash areas. 6) Community education: promote responsible pet ownership. Enforce city, county, and state laws involving animals. 7) Manage the administrative hearings process to resolve ordinance violations.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	Calls for Service	8,894	10,000	9,000	9,000
Outcome	Priority Investigation Response Time (days)	3	5	3	3
Output	Notices of Infraction Issued	0	0	13,500	15,000

Performance Measure - Description

✔ **Measure Changed**

Calls for service is a measure of the phone calls we receive from the public requesting service in the community. In FY12 we anticipated an increase in calls for service concerning neighborhood cat nuisance problems. However, we have received only a modest increase, and estimate no significant change in FY13. Priority Investigation Response Time measures the time it takes to make initial contact on reported cases of animal cruelty and animal bites. A new performance measure is the number of Notices of Infraction issued. This is a workload measure of enforcement activity. The previous measure of Emergency Response Time has been eliminated due to changes in our data collection software.

Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. Includes: Dogs running at large prohibited; Potentially Dangerous and Dangerous Dogs regulations; Dogs as Public Nuisance prohibited; Impoundment and shelter requirements for violations; Dog License requirements; Impoundment of Dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 to 433.390 pertains to Rabies Control - includes: requirement to report animal bites; impoundment, quarantine and disposition requirements; inoculations against rabies requirements; records requirements; and requirement for all fees to go to the County dog control fund. Multnomah County Code Chapter 13 provides local regulations for animal ownership. The County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA is renewable each year.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$1,137,263	\$0	\$1,168,428	\$0
Contracts	\$68,000	\$0	\$75,000	\$0
Materials & Supplies	\$52,100	\$0	\$42,200	\$0
Internal Services	\$131,719	\$0	\$176,542	\$0
Cash Transfer	\$0	\$108,000	\$0	\$108,000
Total GF/non-GF:	\$1,389,082	\$108,000	\$1,462,170	\$108,000
Program Total:	\$1,497,082		\$1,570,170	
Program FTE	15.00	0.00	15.00	0.00
Program Revenues				
Intergovernmental	\$0	\$68,000	\$0	\$68,000
Other / Miscellaneous	\$108,000	\$40,000	\$0	\$40,000
Total Revenue:	\$108,000	\$108,000	\$0	\$108,000

Explanation of Revenues

Revenue from Notice of Infractions fines: Projected 2,000 Notices of Infraction issued @ \$20/notice collection = \$40,000. The Intergovernmental Agreement with Portland for Off-Leash Park Enforcement services = \$68,000.

Significant Program Changes

Last year this program was:

Last year this program was: #91006, Animal Services Field Services. No significant changes