

Lead Agency: Health Department

Program Contact: WILEY Lynne

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

Rockwood Community Health Center (RCHC) provides comprehensive primary care and behavioral health services to the diverse, poor, under-served residents in the East County Rockwood area the Rockwood clinic was strategically placed to provide culturally competent care to a population that otherwise may not have access to medical care.

Program Description

Rockwood Community Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. Rockwood Community Health Center plays a significant role in providing safety net medical services to residents in the community. Forty percent of the over 40,000 residents earn less than 200% of the federal poverty level and 20-30% are uninsured. From 2000 to 2007, the number of persons of color in Rockwood increased by 54% (the countywide increase was 27%). Furthermore, 62% of the 7,000 plus Rockwood residents living below 100% of the federal poverty level are persons of color (which is 20% higher than the countywide average) and five of the area's eight census tracts are designated as medically underserved populations in recognition of access issues residents faced.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	# new clients served	2,675	3,640	3,740	4,800
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	74	85	83	85
Quality	% "strongly agree" they would recommend this clinic to friends and family	76.0%	70.0%	75.0%	75.0%

Performance Measure - Description

Output: # of new clients served--measures success in serving residents not previously receiving services from MCHD (source: EPIC system report).

Outcome: Percentage of children who are up to date on immunizations (source: state immunization data).

Quality: % strongly agree they would recommend this clinic to friends and family (source:quarterly patient satisfaction survey).

Legal/Contractual Obligation

The Rockwood Community Health Center complies with the Bureau of Primary Health Care grant, JCAHO accreditations requirements and managed care companies' (e.g. CareOregon, FamilyCare, etc.) contractual obligations. RCHC meets all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services are available to all regardless of ability to pay as two examples.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$0	\$2,381,376	\$1,615,247	\$1,511,590
Contracts	\$0	\$59,635	\$0	\$52,452
Materials & Supplies	\$0	\$156,735	\$221	\$213,786
Internal Services	\$0	\$562,379	\$194,130	\$588,206
Total GF/non-GF:	\$0	\$3,160,125	\$1,809,598	\$2,366,034
Program Total:	\$3,160,125		\$4,175,632	
Program FTE	0.00	23.30	19.70	10.20
Program Revenues				
Indirect for dep't Admin	\$183,013	\$0	\$146,749	\$0
Fees, Permits & Charges	\$0	\$56,678	\$0	\$140,876
Intergovernmental	\$0	\$3,103,447	\$1,758,114	\$2,225,158
Total Revenue:	\$183,013	\$3,160,125	\$1,904,863	\$2,366,034

Explanation of Revenues

Rockwood Community Health Center is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$3,413,394

Federal Primary Care grant: \$661,591

State Maternal & Child Health grant: \$24,182

State Family Planning: \$24,981

County general fund: \$51,484

Significant Program Changes

Last year this program was: #40029, Rockwood Health Clinic