

Lead Agency: Health Department

Program Contact: Susan Kirchoff

Program Offer Type: Innovative/New Program

Related Programs:

Program Characteristics: Out of Target

Executive Summary

The residents of Southeast Portland experience multiple barriers to accessing medical and other safety net health services. Poverty, lack of access to primary care services, limited English proficiency, lack of health insurance and homelessness are a few of the many barriers faced by Southeast's diverse residents. Currently around 29% of the Health Department's clients live in Southeast Portland, 22% are homeless or at risk for homelessness. Data shows these clients also have higher rates of chronic diseases resulting in the need for frequent visits to primary care providers. However currently these high needs clients are forced to travel longer distances to access services, creating a significant barrier to care and a negative impact on health and well being. In addition there are a number of Southeast residents who are unable to access comprehensive care due to a lack of providers who serve Medicaid and uninsured individuals.

Program Description

The Southeast Primary Care clinic will be located in the Southeast Health Center (34th/Powell). Dental services are currently provided at this site. The clinic will provide comprehensive, culturally competent primary care services which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations) primary care and enabling services and is intended to serve as a medical home for residents of Southeast Portland. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	# of new clients served	0	0	0	3,000
Outcome	% of patients who are screened for depression	0.0%	0.0%	0.0%	85.0%
Quality	%who would strongly recommend to family and friends	0.0%	0.0%	0.0%	75.0%

Performance Measure - Description

Output: Number of new clients served, indicates access to primary care for residents.

Outcome: Percentage of patients who are screened for depression. This is important in this population due to the high penetration of serious mental illness.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Legal/Contractual Obligation

SEHC primary care will comply with the Bureau of Primary Health Care grant, JCAHO accreditation's requirements and managed care companies' (e.g. CareOregon, FamilyCare, etc.) contractual obligations. SEHC primary care must meet all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services are available to all regardless of ability to pay as two examples.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$0	\$0	\$736,758	\$159,064
Contracts	\$0	\$0	\$0	\$32,700
Materials & Supplies	\$0	\$0	\$14,048	\$163,152
Internal Services	\$0	\$0	\$105,752	\$106,809
Total GF/non-GF:	\$0	\$0	\$856,558	\$461,725
Program Total:	\$0		\$1,318,283	
Program FTE	0.00	0.00	7.00	2.50
Program Revenues				
Indirect for dep't Admin	\$0	\$0	\$28,638	\$0
Fees, Permits & Charges	\$0	\$0	\$0	\$40,594
Intergovernmental	\$0	\$0	\$607,032	\$421,131
Total Revenue:	\$0	\$0	\$635,670	\$461,725

Explanation of Revenues

Southeast Health Clinic will be supported by Medicaid/Medicare fee revenue and County General Fund.

Medical fees: \$1,068,757
County General Fund: \$249,526

Significant Program Changes

Last year this program was:

This is a new program offer with a proposed clinic opening date of February 2013.