

Lead Agency: Health Department

Program Contact: WILEY Lynne

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

La Clinica de Buena Salud (The Clinic of Good Health), provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in the NE Portland Cully Neighborhood. La Clinica was strategically placed, in partnership with the local community, to provide culturally competent care to a population that otherwise may not have access to medical care.

Program Description

La Clinica provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Eighty percent are at or below 100% Federal Poverty Level (FLP). La Clinica health and social services team includes: primary, preventive and urgent health care behavioral health services, case management and resource referral. Although La Clinica was initially intended to primarily serve the Latino community, the program has expanded and responded to the area's changing demographics which include culturally-specific services for Somali immigrants and refugees, and Russian speaking families in the Cully neighborhood and beyond. La Clinica is the County's anchor health care program for homeless children and families. This program supports many of the basic living needs priorities. The offer links closely with the School-aged Policy and Early Childhood Frameworks as well as the Health Equity Initiative. Of those receiving health services, 32% have no insurance. The program initiates consultation and coordination efforts with other providers to build cultural competency among other service providers and lead efforts to solve community problems.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	Number of annual client visits	6,961	6,823	6,836	7,880
Outcome	% of children who are up to date on immunizations at 35 months of age	70.0%	85.0%	82.0%	85.0%
Efficiency	Number of days for a new patient appointment	6	5	6	6
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	71.0%	70.0%	75.0%	75.0%

Performance Measure - Description

Output: Total number of client visits.

Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Legal/Contractual Obligation

La Clinica complies with the Bureau of Primary Health Care grant, JCAHO accreditation requirements and managed care companies' (e.g. CareOregon, FamilyCare, etc.) contractual obligations. La Clinica meets all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services are available to all regardless of ability to pay as two examples.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$0	\$1,155,227	\$611,692	\$708,918
Contracts	\$0	\$37,167	\$0	\$37,674
Materials & Supplies	\$0	\$91,529	\$30,312	\$65,321
Internal Services	\$99,408	\$320,978	\$95,583	\$353,060
Total GF/non-GF:	\$99,408	\$1,604,901	\$737,587	\$1,164,973
Program Total:	\$1,704,309		\$1,902,560	
Program FTE	0.00	10.90	3.60	7.80
Program Revenues				
Indirect for dep't Admin	\$95,897	\$0	\$72,255	\$0
Fees, Permits & Charges	\$0	\$46,736	\$0	\$68,186
Intergovernmental	\$0	\$1,558,165	\$698,693	\$1,096,787
Total Revenue:	\$95,897	\$1,604,901	\$770,948	\$1,164,973

Explanation of Revenues

La Clinica de Buena Salud is supported by federal BPHC grant, state Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$1,244,269

Federal Primary Care/Homeless grant: \$564,245

State Maternal & Child Health grant: \$27,129

State Family Planning: \$28,023

County general fund: \$38,894

Significant Program Changes

Last year this program was: #40026, La Clinica de la Buena Salud