

**Lead Agency:** Health Department

**Program Contact:** THIELE Margaret

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:** In Target

**Executive Summary**

The North Portland Health Center provides comprehensive, culturally appropriate primary care and enabling services to vulnerable citizens who are uninsured or underinsured and otherwise might not have access to healthcare.

**Program Description**

North Portland Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. North Portland Health Center serves a population of which 70% who are below 100% of the Federal Poverty level, 25% are uninsured, 65% are Medicaid and 7% are Medicare. North Portland Health Center plays a significant role in providing safety net medical services to residents in the community.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	Number of annual client visits	17,099	18,858	15,500	17,756
Outcome	% of children who are up to date on immunizations at 35 months of age	62.0%	75.0%	82.0%	85.0%
Efficiency	Number of days for a new patient appointment	7	5	7	7
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	62.0%	70.0%	70.0%	75.0%

**Performance Measure - Description**

Output: Total number of client visits.

Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Performance Measures Variance Explanation:

# of annual client visits has been negatively impacted by prolonged physician vacancies.

## Legal/Contractual Obligation

North Portland Health Clinic complies with the Bureau of Primary Health Care (BPHC) grant, JCAHO accreditation requirements and CareOregon contractual obligations.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2012	2012	2013	2013
Personnel	\$0	\$2,844,953	\$1,658,079	\$1,514,258
Contracts	\$0	\$76,060	\$0	\$39,721
Materials & Supplies	\$0	\$179,083	\$4,508	\$135,775
Internal Services	\$99,197	\$763,981	\$202,332	\$692,369
Total GF/non-GF:	<b>\$99,197</b>	<b>\$3,864,077</b>	<b>\$1,864,919</b>	<b>\$2,382,123</b>
Program Total:	<b>\$3,963,274</b>		<b>\$4,247,042</b>	
Program FTE	0.00	27.80	20.00	9.40
<b>Program Revenues</b>				
Indirect for dep't Admin	\$230,888	\$0	\$147,747	\$0
Fees, Permits & Charges	\$4,000	\$119,246	\$0	\$129,760
Intergovernmental	\$0	\$3,744,831	\$1,809,040	\$2,252,363
<b>Total Revenue:</b>	<b>\$234,888</b>	<b>\$3,864,077</b>	<b>\$1,956,787</b>	<b>\$2,382,123</b>

## Explanation of Revenues

North Portland Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients. In addition, the program collects \$4,000 general fund income from property rental.

Medical fees: \$3,301,917  
Federal Primary Care grant: \$790,449  
State Family Planning: \$48,167  
State Maternal & Child Health: \$46,630  
County General Fund: \$59,879

## Significant Program Changes

Last year this program was: #40019, North Portland Health Clinic