

Lead Agency: Sheriff

Program Contact: Ronald Bishop

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

The Volunteer Services program enables the Multnomah County Sheriff's Office to achieve its organizational mission of providing quality cost effective prevention, intervention, and detention services to the community. The nearly 250 volunteers, interns, and community partners overseen by this unit share their time and expertise to enhance services in both our community and for the inmates under the supervision of the Sheriff. [Note: Search and Rescue, Reserve Deputies, and Jail Chaplain Volunteers are not part of this Program.] Through their involvement, volunteers support and enhance the MCSO operations in all three agency Divisions Law Enforcement, Corrections and Business Services and become involved citizens gaining an in-depth understanding of the criminal justice system and its unique challenges. Additionally, the development and support of placements benefits agency recruiting and hiring efforts for future employment needs.

Program Description

The Volunteer Services program provides for the recruitment, interviews, backgrounds, training, placement, and recognition to sustain a core base of nearly 250 volunteers, interns, and community partners supporting MCSO operations. Due to the nature of the duties involved in most placements, it is necessary to conduct an in-depth background review process prior to assignment. Additional ongoing review is necessary to ensure compliance with agency and county policies and procedures and to ensure the safety and security of operations. By carefully monitoring the agency's needs, Volunteer Services moves quickly to find professionals willing to share their time and expertise with the Sheriff's Office. Placement opportunities include involvement in jail programs such as education services, domestic violence prevention and safety planning, employment resources and transition services, alcohol/drug prevention and education, and 12-step meetings, which assist with transition services and the reduction of tensions within a facility/housing area. Other agency placements include assignments with River Patrol, Cold Case Team detectives, Citizen Patrol in the Gorge, Human Trafficking, Enforcement Records and Support Records, research and analysis, clerical and data entry, interpreting and translation support, and fiscal, IT, and logistics services.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	# of service hours contributed by MCSO volunteers, interns & community partners	11,851	7,024	7,935	8,000
Outcome	Dollar value savings resulting from contributions of volunteer time	269,153	248,153	299,350	299,350
Output	Number of applicant inquiries and pre-screening reviews	220	198	400	400
Outcome	Number of MCSO work units supported by volunteers, interns, community partners	16	20	15	15

Performance Measure - Description

Notes: In conjunction with the Points of Light Foundation, the Independent Sector bases the value of volunteer time on the average hourly earnings of all production and nonsupervisory workers on private nonfarm payrolls (determined by the Bureau of Labor Statistics). Fringe benefits are estimated at 12%.

In 2011, nearly 250 volunteers contributed 11,850 hours valued at \$248,153 and supported 16 MCSO Units at five agency locations.

Performance measurement data was drawn from Volgistics (web-based volunteer management system) beginning July 2011. Prior to this date, data was stored in an Access database which is no longer able to produce reports. Data reported for the months of Jan-June 2011 were based on previous years' data and averages.

Legal/Contractual Obligation

Compliance monitoring of PREA (Prison Rape Elimination Act) and Harassment and Discrimination policies

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$52,763	\$0	\$41,972	\$0
Materials & Supplies	\$4,003	\$0	\$4,103	\$0
Internal Services	\$43	\$0	\$0	\$0
Total GF/non-GF:	\$56,809	\$0	\$46,075	\$0
Program Total:	\$56,809		\$46,075	
Program FTE	0.50	0.00	0.50	0.00
Program Revenues				
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues**Significant Program Changes**Last year this program was: #60044, MCSO Volunteers