

Lead Agency: County Human Services

Program Contact: Peggy Samolinski

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

Bienestar de La Familia (Well-being of the Family) Social Services provides culturally specific and linguistically appropriate service to the growing Latino community of Multnomah County. The 4.4 FTE direct service staff provide case management, information and referral, service linkage, coordination, mental health assessment & counseling, alcohol and drug prevention and resource recruitment to address the needs of the Latino community.

Program Description

Bienestar is unique because it provides immediate & multi-entry access to a wide range of basic services. Families experiencing complex, single or multiple issues that affect their ability to attain or maintain school success, healthy family functioning and self sufficiency receive solution focused intervention with some or all of these services: individual and family case management, service coordination, mental health supports (individual or group) and crisis intervention. These services ensure that basic needs are met for food, stable housing, energy assistance, parenting skills, employment, school completion, clothing, good physical and mental health.

The Bienestar team functions as a multi-disciplinary team with members from mental health/addictions, healthcare services (at the on-site health clinic) and our community partner, Hacienda CDC. The primary mission is to serve the Latino community. Due to increased demand and changing demographics in the surrounding community, the program recruits providers to serve the Somali community, Russian speaking families, and other diverse groups residing in the nearby housing complex and neighborhood who also seek Bienestar's services. The intent is that an array of culturally specific services be available on site.

The monthly Mercado (store) and food donation programs, provided on site, serve over 1,500 residents, immigrants and refugees a year. The anti-poverty programs promote self sufficiency through links with job training, energy assistance, housing and school support services. The program also initiates consultation and coordination efforts with other providers to build cultural competency among them and leads efforts to create community solutions.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	Number of households served ¹	478	100	550	550
Outcome	Percentage of families whose needs were met	68.0%	75.0%	70.0%	75.0%
Output	Number of families who receive food to meet basic needs	1,879	1,825	1,825	1,870

Performance Measure - Description

¹ Numbers served were underestimated for the current year due to a shift in the program model. Estimates for FY13 include the number served by additional FTE. Better recording of households and services has improved for this and subsequent years.

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$599,072	\$0	\$551,513	\$0
Materials & Supplies	\$28,113	\$0	\$19,051	\$0
Internal Services	\$102,534	\$0	\$72,460	\$0
Total GF/non-GF:	\$729,719	\$0	\$643,024	\$0
Program Total:	\$729,719		\$643,024	
Program FTE	3.80	0.00	5.40	0.00
Program Revenues				
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

\$643,024 - County General Fund

Significant Program Changes

 **Significantly Changed**

Last year this program was: #25156A, Bienestar Social Services
 Program offer includes funding and services for 1.6 FTE transferred from the Mental Health and Addiction Division FY 2012's Program Offer 25070-Bienestar Mental Health and Addicton Services.