

Lead Agency: County Human Services

Program Contact: Mohammad Bader

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

Adult Protective Services (APS) is responsible for protecting 210,000 older adults, people with disabilities and veterans from abuse, financial exploitation, neglect and self-neglect. Protective services workers prevent further harm and link victims of abuse to critical health, legal and human services. This program conducts abuse investigations, provides risk management, Multi-Disciplinary Team (MDT) services, and educates the community about abuse.

Program Description

The primary goal of this program is to protect vulnerable older adults and persons with disabilities from abuse, neglect, self-neglect, and financial exploitation. Protective services workers investigate abuse and rule violations in 124 care facilities and 596 adult care homes as well as abuse in the community at large. The program responded to 8,371 abuse calls in FY11. Protective services workers link vulnerable adults to needed healthcare, housing, social services, legal and client advocacy agencies.

APS coordinates with law enforcement and the District Attorney's office to prosecute offenders. APS serves clients with complex psychosocial and medical needs in five branch offices located throughout the county via Multi-Disciplinary Teams (MDT). These teams are an evidence-based practice, and provided 3,179 client contacts with 172 clients with mental health needs, and provided 6,297 hours of nursing clinical supports to 1,242 clients. The core team membership consists of a protective services investigator, social worker, community health nurse, case manager, mental health specialist, and public guardian. The District Attorney's office and law enforcement participate on a monthly basis or as needed. Other professionals, clients, caregivers and family members are invited to participate as needed. This service is designed for clients who are unable to meet their basic needs and at times are unwilling to accept medical, mental health or legal types of intervention. 81% of MDT participants showed improvement after MDT intervention. Without MDT intervention these clients are at risk of hospitalization, eviction, or jail. MDT clients are offered risk management which provides intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY10-11)	Current Year Purchased (FY11-12)	Current Year Estimate (FY11-12)	Next Year Offer (FY12-13)
Output	Protective services investigations completed ¹	2,399	3,000	2,448	2,500
Outcome	Reabuse rate for older adults and people with disabilities ²	3.0%	3.0%	3.0%	3.0%
Outcome	Clients with improved living situation after 90 days of MDT intervention	81.0%	90.0%	94.0%	90.0%

Performance Measure - Description

¹Estimate for FY12 was projected high; results came in higher than year before but overestimated for the year.

²Current reabuse rate estimate is based on modified State of Oregon figures. Data is from January-December 2011.

Legal/Contractual Obligation

APS is a mandated service by Oregon Administrative Rules. Multnomah County acts as the Area Agency On Aging and is required to perform this function under contract with DHS. DHS Provides funds to Multnomah County to deliver this service.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2012	2012	2013	2013
Personnel	\$112,837	\$3,416,908	\$315,270	\$3,496,667
Contracts	\$514,520	\$146,303	\$495,107	\$133,776
Materials & Supplies	\$6,677	\$90,059	\$6,172	\$67,372
Internal Services	\$39,228	\$479,119	\$38,827	\$503,866
Total GF/non-GF:	\$673,262	\$4,132,389	\$855,376	\$4,201,681
Program Total:	\$4,805,651		\$5,057,057	
Program FTE	2.86	34.74	2.86	35.74
Program Revenues				
Indirect for dep't Admin	\$354	\$0	\$0	\$0
Intergovernmental	\$0	\$4,132,389	\$0	\$4,201,681
Total Revenue:	\$354	\$4,132,389	\$0	\$4,201,681

Explanation of Revenues

\$4,070,905 - Title XIX: Based on FY12 revised budget and approved match application.

\$130,776 - State Mental Health Grant Older/Disabled Mental Health Services: Based on current grant award.

\$307,014 - County General Fund (Match)

\$548,362 - County General Fund

Significant Program Changes

Last year this program was: #25024A, ADS Adult Protective Services

Last year this program was: #25024A, B & C ADS Protective Services, Adopted FY11 Service Level (APS), and Continuing Service level for FY12 (APS). Adds 1.0 FTE-Case Manager Senior.

Complexity of cases continues to rise especially in the areas of financial abuse and self neglect. The number of investigations completed seem to decrease for this year although the number of referrals continue to increase. It is possible that the program is resolving many complaints without having to do a formal investigation. Also, facilities unit as using "Enhanced Screening" which is reducing the number of reports completed. In addition we are finding that long term care facilities are doing less and less self reports.