

Lead Agency: Community Justice

Program Contact: Charlene Rhyne

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

The Court Appearance Notification System (CANS) is a collaborative, multi-jurisdictional program designed to reduce offenders' rate of failure to appear (FTA) in court. Reducing FTAs is accomplished through the use of automated telephone reminders for appointments. The automated system is also used to alert offenders of payments due on restitution and supervision fees. As a result of the thousands of notifications made by CANS in FY 2010, there was a 92% appearance rate in court. CANS regularly monitors and reports program performance to the Local Public Safety Coordinating Council (LPSCC) and the Criminal Justice Advisory Committee (CJAC).

Program Description

CANS works by reminding defendants of: a) upcoming court hearing dates, times and locations; and b) any outstanding restitution, compensatory and/or supervision fees.

CANS is a collaborative effort of the State Courts and multiple county public safety agencies. DCJ provides management of the project and vendor contract with a full time program coordinator within the Quality Systems and Evaluation Services Unit (QSES). The District Attorney's Office provides police training and the State Courts provide IT support. LPSCC and the County Budget Office provide technical assistance.

FTAs incur substantial costs to the various enforcement agencies for re-arrest, re-booking, additional jailing, additional prosecution, increased matrix releases and increased backlog of warrant entries. This program demonstrates effective agency collaboration, fiscal responsibility and efficient use of the criminal justice system.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Percent of circuit court notifications that are successful	74.0%	79.0%	75.0%	80.0%
Outcome	Appearance rate for successful circuit court notifications	92.0%	92.0%	90.0%	92.0%

Performance Measure - Description

Legal/Contractual Obligation

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$34,818	\$0	\$0	\$0
Contracts	\$150,000	\$0	\$86,000	\$0
Materials & Supplies	\$454	\$0	\$597	\$0
Internal Services	\$431	\$0	\$350	\$0
Total GF/non-GF:	\$185,703	\$0	\$86,947	\$0
Program Total:	\$185,703		\$86,947	
Program FTE	0.40	0.00	0.00	0.00
Program Revenues				
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

County General Fund

Significant Program Changes

Last year this program was:
50027 Adult Court Appearance Notification System
This program offer reflects a reduction of a .40 FTE Program Coordinator Position.