

**Lead Agency:** Health Department

**Program Contact:** WILEY Lynne

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:** In Target

### Executive Summary

Rockwood Health Center provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in the East County Rockwood area. The Rockwood clinic was strategically placed to provide culturally competent care to a population that otherwise may not have access to medical care.

### Program Description

Rockwood Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. Rockwood Health Center plays a significant role in providing safety net medical services to residents in the community. Forty percent of the over 40,000 residents earn less than 200% of the federal poverty level and 20-30% are uninsured. From 2000 to 2007, the number of persons of color in Rockwood increased by 54% (the countywide increase was 27%). Furthermore, 62% of the 7,000 plus Rockwood residents living below 100% of the federal poverty level are persons of color (which is 20% higher than the countywide average) and five of the area's eight census tracts are designated as medically underserved populations in recognition of access issues residents faced.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	# of new clients served	0	4,400	3,180	3,640
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	0	90	60	85
Quality	% "strongly agree" they would recommend this clinic to friends and family	0.0%	80.0%	64.0%	80.0%

### Performance Measure - Description

**Output:** # of new clients served--measures success in serving residents not previously receiving services from MCHD (source: EPIC system report).

**Outcome:** Percentage of children who are up to date on immunizations (source: state immunization data).

**Quality:** % strongly agree they would recommend this clinic to friends and family (source: quarterly patient satisfaction survey).

## Legal/Contractual Obligation

The Rockwood Health Center will comply with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$179,349	\$1,543,919	\$0	\$1,984,649
Contracts	\$20,651	\$129,349	\$59,012	\$0
Materials & Supplies	\$22,897	\$96,939	\$26,753	\$124,132
Internal Services	\$0	\$380,113	\$69,454	\$451,325
Total GF/non-GF:	<b>\$222,897</b>	<b>\$2,150,320</b>	<b>\$155,219</b>	<b>\$2,560,106</b>
Program Total:	<b>\$2,373,217</b>		<b>\$2,715,325</b>	
Program FTE	3.00	14.85	0.00	18.70
<b>Program Revenues</b>				
Indirect for dep't Admin	\$127,870	\$0	\$153,012	\$0
Fees, Permits & Charges	\$0	\$131,160	\$0	\$56,678
Intergovernmental	\$0	\$2,019,160	\$0	\$2,503,428
<b>Total Revenue:</b>	<b>\$127,870</b>	<b>\$2,150,320</b>	<b>\$153,012</b>	<b>\$2,560,106</b>

## Explanation of Revenues

Rockwood Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$2,146,639  
 Federal Primary Care grant: \$226,5691  
 State Maternal & Child Health grant: \$92,054  
 State Family Planning: \$94,822  
 County general fund: \$155,219

## Significant Program Changes

**Last year this program was:** #40029A, Rockwood Health Clinic  
 Last year this program was also 40029B - Rockwood Health Clinic Scaled Offer