

Lead Agency: Health Department

Program Contact: MORROW Marcia M

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

The East County Health Center (EHC) provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in East Multnomah County. The clinic serves seasonal migrant workers, pregnant women, infants, children that reside in East Multnomah County who, even if insured, would remain isolated from traditional forms of medical care because of where they live, the language they speak and their higher level of complex healthcare needs.

Program Description

East County Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. East County Health Center serves a culturally diverse population (59% Latino) of which 80% who are below 100% of the Federal Poverty Level, 20% are uninsured, 75% are Medicaid and 3% are Medicare. East County Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Number of annual client visits	31,581	41,735	38,808	42,905
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	70.0%	90.0%	75.0%	85.0%
Efficiency	Number of days for a new patient appointment	8	6	7	5
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	70.0%	80.0%	57.0%	70.0%

Performance Measure - Description

Output: Total number of clients served Outcome: Percentage of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. Efficiency: Number of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access healthcare services. Performance Measure variance Explanation: # of children who are up to date on immunizations--Improvement efforts across Primary Care clinics are underway to improve rate of immunization % of patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation

The ECHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$0	\$5,789,673	\$0	\$5,964,572
Contracts	\$0	\$329,006	\$0	\$237,034
Materials & Supplies	\$0	\$251,988	\$67,678	\$257,174
Internal Services	\$90,002	\$1,717,676	\$138,146	\$1,659,448
Total GF/non-GF:	\$90,002	\$8,088,343	\$205,824	\$8,118,228
Program Total:	\$8,178,345		\$8,324,052	
Program FTE	0.00	57.65	0.00	57.40
Program Revenues				
Indirect for dep't Admin	\$480,977	\$0	\$485,076	\$0
Fees, Permits & Charges	\$0	\$238,548	\$0	\$231,204
Intergovernmental	\$0	\$7,849,795	\$0	\$7,887,024
Total Revenue:	\$480,977	\$8,088,343	\$485,076	\$8,118,228

Explanation of Revenues

East County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$7,920,490

Federal Primary Care grant: \$71,646

State Maternal & Child Health grant: \$62,111

State Family Planning: \$63,981

County general fund: \$205,824

Significant Program Changes

Last year this program was: #40023, East County Health Clinic