

Lead Agency: Health Department

Program Contact: COCKRELL Deborah S

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

Mid-County Health Center (MCHC) serves clients in the poorest and most culturally diverse area of Multnomah County. MCHC provides vital health services for patients who, even if insured, would remain isolated from traditional forms of medical care because of where they live, the language they speak and their higher level of complex healthcare needs. With its Refugee Program and culturally competent staff, MCHC is an important health care safety net for thousands of uninsured and underinsured members of the community.

Program Description

MCHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses their beliefs and culture is more likely to succeed in improving and maintaining their health. MCHC is tightly linked with refugee resettlement agencies (i.e., SOAR, IRCO, Catholic Charities). About 80% of all clients are or were refugees (Russia, Somalia, Sudan, Latin America, Vietnam, etc.). More than 80% of the MCHC staff speak a second language, many were refugees themselves. Sixty-eight percent of clients have incomes at or below 100% of FPL, while 99.1% are at or below 200% of FPL. MCHC services are designed specifically to prevent people from needing more costly and often less appropriate care. The refugee population often receive no preventative care at home, leading to a disproportionately high rate of serious medical conditions (ie. diabetes, hypertension, heart disease, cancer). Most client families have three or more children; some 10 or 11 - often with serious health problems (ie. asthma, diabetes, poor nutrition, no dental care, posttraumatic stress, etc.) which impact their schooling and development. This program helps them with pediatric and pre-natal services as well as referrals. Many children receive their first complete set of vaccines at MCHC.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Number of annual client visits	36,914	47,956	45,594	47,418
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	53.0%	90.0%	59.0%	75.0%
Efficiency	Number of days for a new patient appointment	9	7	5	5
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	53.0%	80.0%	70.0%	80.0%

Performance Measure - Description

Performance Measure Variance Explanation: # of children who are up to date on immunizations--progress towards goal achieved current improvement efforts across Primary Care clinics is underway to improve rate of immunization % of patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation

MCHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations.

Federally Qualified Health Center (FQHC) designation requires: •Provision of comprehensive primary care and supportive care services. •Services be available to all regardless of ability to pay.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$0	\$7,094,942	\$0	\$7,340,001
Contracts	\$0	\$337,313	\$0	\$302,707
Materials & Supplies	\$0	\$380,722	\$0	\$553,169
Internal Services	\$80,398	\$1,891,908	\$178,326	\$1,767,327
Total GF/non-GF:	\$80,398	\$9,704,885	\$178,326	\$9,963,204
Program Total:	\$9,785,283		\$10,141,530	
Program FTE	0.00	73.20	0.00	70.50
Program Revenues				
Indirect for dep't Admin	\$577,105	\$0	\$595,321	\$0
Fees, Permits & Charges	\$0	\$258,488	\$0	\$0
Intergovernmental	\$0	\$9,446,397	\$0	\$9,963,204
Total Revenue:	\$577,105	\$9,704,885	\$595,321	\$9,963,204

Explanation of Revenues

Mid County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$8,806,498

State Refugee Screening grant: \$487,255

Federal Primary Care grant: 544,344

State Maternal & Child Health grant: \$61,626

State Family Planning: \$63,481

County general fund: \$178,326

Significant Program Changes

Last year this program was: #40022, Mid County Health Clinic

Due to the realignment of resources necessary upon completion of the ARRA: IDS grant and additional grant funding to support refugee screening, the Mid-County Health clinic is increased by \$356,247. Because of incremental adjustments to realign medical provider teams so that they are consistent within the department and responsive to the needs of the community they serve, the Mid-County Health Clinic is reduced by 2.70 FTE and no services are reduced.