

Lead Agency: Health Department

Program Contact: Susan Kirchoff

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics: In Target

Executive Summary

Dental Services provides Multnomah County residents with essential, urgent, routine, and preventive services in clinic settings and school-based programs. The Dental Program works with many community partners, targeting un-served populations, treating nearly 15,000 uninsured children in Multnomah County. The Dental Program is the largest Safety Net provider for vital dental care in Multnomah County. We provide unique child based services to uninsured and underinsured and focus on access for pregnant women due to the link with early childhood cavity prevention, using evidence based practice guidelines. The Dental Services program is supported in part by the MultiCare Dental plan, one of several dental contractor organizations that serve patients in the tri-county area under the Oregon Health Plan. MultiCare Dental is funded entirely by OHP revenue and most members receive their dental care from Multnomah County Dental Clinics along with two other partner Health Clinics in the Tri-County area.

Program Description

The Dental program has four distinct service components. Four dental clinics provide comprehensive dental treatment for Medicaid (Oregon Health Plan) and uninsured patients. The clinics specifically focus on outreach to uninsured patients with chronic health conditions seeking care at primary care sites. The School and Community Dental program provides dental education, fluoride, and dental sealant services to children in Multnomah County schools and provides outreach, education, and dental treatment specifically to pregnant women and children 0-24 months. Recent research indicated that dental hygiene services provided during pregnancy decreases preterm delivery and improves infant health outcomes. For uninsured Multnomah County residents with critical, urgent or specialty dental needs the Dental Access Program (DAP) provides triage and referrals to County dental clinics and private dentists. MultiCare Dental plan enrolls approximately 30,000 Medicaid members which provides access within four dental clinics in Multnomah County to provide dental services to the underserved population. MultiCare Dental works closely with dental clinic operations and School and Community dental supporting such projects as the Baby Day Program and the Pregnant Women's Project. In addition, MultiCare collaborates with various community partners to provide dental services for clients in long-term care facilities and nursing homes. Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable population.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Billable patient visits	52,553	55,780	57,776	62,102
Outcome	Percentage preventive services for children 0-15 ever enrolled in plan.	54.9%	51.0%	60.0%	60.0%
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	64.0%	80.0%	64.0%	70.0%
Outcome	Number of CAWEM and uninsured pregnant women who received dental services	760	950	708	750

Performance Measure - Description

Output: Billable patient visits-The number of patient visits measures access to dental services within the County clinics and the School Community Dental Program. The intent is to increase access to care for both Medicaid and uninsured clients.
Outcome: Percentage of preventive services for children age 0-15 enrolled in MultiCare who receive preventive services. This is an important Public Health measure.
Quality: % of patients who would strongly agree-clinic focus group formed to address specific identified issues.
Outcome: number of CAWEM and uninsured pregnant women who received dental services-oral health plays a significant role in the health of pregnant women and newborns.

Legal/Contractual Obligation

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$0	\$9,631,568	\$0	\$10,014,721
Contracts	\$0	\$3,245,769	\$7,410	\$3,143,990
Materials & Supplies	\$0	\$785,953	\$32,857	\$981,578
Internal Services	\$100,544	\$2,510,160	\$59,213	\$2,654,253
Capital Outlay	\$0	\$10,000	\$0	\$0
Total GF/non-GF:	\$100,544	\$16,183,450	\$99,480	\$16,794,542
Program Total:	\$16,283,994		\$16,894,022	
Program FTE	0.00	92.95	0.00	97.21
Program Revenues				
Indirect for dep't Admin	\$962,357	\$0	\$1,003,996	\$0
Fees, Permits & Charges	\$0	\$303,854	\$0	\$282,930
Intergovernmental	\$0	\$15,872,096	\$0	\$16,511,612
Other / Miscellaneous	\$0	\$7,500	\$0	\$0
Total Revenue:	\$962,357	\$16,183,450	\$1,003,996	\$16,794,542

Explanation of Revenues

The primary source of revenue is Medicaid funds; a combination of capitation and FQHC wrap around payments. Additional revenue is received from the Primary Care 330 Grant, and patient fees. The county general fund pays for the community and school oral health program and care for the uninsured.

Medicaid fees: \$16,006,112
Primary Care 330 grant: \$505,500
Patient fees: \$282,930
County general fund: \$99,480

Significant Program Changes

Last year this program was: #40017, Dental Services

Dental has experienced increases in patient volume, in part due to the opening of the Rockwood Health Clinic and increased demand at the Northeast Health Center. In order to respond to this increased demand, Dental has increased by \$610,028 and 4.26 FTE.