

Lead Agency: County Human Services
Program Offer Type: Innovative/New Program
Related Programs:
Program Characteristics: Out of Target

Program Contact: Peggy Samolinski

Executive Summary

This offer requests County General Fund to successfully address the growing needs of the Latino Community by increasing the current Family Intervention Specialists (FIS) from 2.0 FTE to 4.0 FTE at Bienestar de La Familia (Well-being of the Family). Bienestar provides culturally-specific and linguistically-appropriate case management, information and referral, service linkage, coordination and resource recruitment to address the needs of the largest minority, fastest growing and historically underserved group in the county, the Latino community.

Program Description

Currently 2 FTE direct service staff and .8 administrative staff serve Latinos and other diverse community members throughout Multnomah County at the Ortiz Community Center. This social support & case management program serves children, adults, and families to meet basic living needs. Bienestar works closely with staff in La Clinica de Buena Salud (Health Clinic). The group functions as a multi-disciplinary team with members from mental health/addictions, healthcare services and our community partner, Hacienda CDC. Although the primary mission is to serve the Latino community, the program recruits providers to serve the Somali community, Russian speaking families, and other diverse groups residing in the nearby housing complex and neighborhood who also seek Bienestar's unique culturally specific services.

Latinos are the fastest growing cultural/ethnic and language-specific community in the U.S. and the largest minority group in Multnomah County. Statistics show Latinos are the highest users of social services in Multnomah County. In the last few years, services to this population have not grown to meet this demand and have instead been reduced in budget cuts. Services are not adequate to meet and reach out to those in most need. Latino specific services have long wait lists and providers report they cannot serve clients and address their most basic needs nor provide prevention or lower levels of service before clients issues become urgent. Ten years ago the county commissioned the report, Salir Adelante. The report documents that county-wide services to Latinos were below the needed ratio to serve the community adequately and equitably. In 2010, the Coalition of Communities of Color released a report which showed that services and service capacity to Latinos has further worsened to date and has not been effectively remedied. Services are not at parity to the mainstream population array of choices for services, nor have the capacity necessary to meet the needs the community seeks help for. Expanding service capacity at Bienestar is an important step towards addressing these unmet needs.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Number of households served by case management	0	0	0	100
Outcome		0	0	0	0
Output		0.0%	0.0%	0.0%	0.0%

Performance Measure - Description

Legal/Contractual Obligation**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$0	\$0	\$160,254	\$0
Total GF/non-GF:	\$0	\$0	\$160,254	\$0
Program Total:	\$0		\$160,254	
Program FTE	0.00	0.00	2.00	0.00
Program Revenues				
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

\$160,254 – County General Fund

Significant Program Changes

Last year this program was: