

Lead Agency: County Human Services

Program Contact: Lee Girard

Program Offer Type: Innovative/New Program

Related Programs:

Program Characteristics: One-Time-Only Request, Out of Target

Executive Summary

Aging and Disability Services Division (ADS) is proposing to expand the Gatekeeper Program to train community businesses and organizations to identify and report older adults who may be at risk for abuse, financial exploitation or self-neglect. Volunteer trainers will be used to expand the availability of community training. ADS is proposing to increase Gatekeeper referrals to the agency to 700.

Program Description

Aging and Disability Services Division (ADS) is proposing to expand the Gatekeeper Program, a national best practice model that identifies at-risk older adults and people with disabilities living in our community and links them to critical social and health services. The program identifies individuals who may be isolated from their support networks and being experiencing financial, physical or sexual abuse. Gatekeepers are not mandatory reporters. These are nontraditional referral sources who come into contact with older adults through their everyday work activities, such as meter readers, bank tellers, letter carriers, etc. They are trained to identify signs and symptoms that would indicate a need for assistance for a vulnerable adult, including confusion, depression, poor health, functional disability, financial difficulties, or home in disrepair.

Trained Gatekeepers make a referral to Multnomah County Aging & Disability Services' 24-Hour Helpline for follow-up assessment and service delivery. Skilled volunteers will be used to expand the availability of community training, Helpline staff triage referrals, and send a detailed report to the appropriate social service worker or to Adult Protective Services (APS). Follow-up procedures ensure that action has been taken and assistance has been offered.

Performance Measures

| Measure Type | Primary Measure | Previous Year Actual (FY09-10) | Current Year Purchased (FY10-11) | Current Year Estimate (FY10-11) | Next Year Offer (FY11-12) |
|--------------|---|--------------------------------|----------------------------------|---------------------------------|---------------------------|
| Output | Number of trainings provided to develop gatekeepers | 0 | 0 | 0 | 50 |
| Outcome | Number of Gatekeeper referrals | 0 | 0 | 0 | 700 |

Performance Measure - Description

Legal/Contractual Obligation**Revenue/Expense Detail**

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|-------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| Program Expenses | 2011 | 2011 | 2012 | 2012 |
| Personnel | \$0 | \$0 | \$43,827 | \$0 |
| Total GF/non-GF: | \$0 | \$0 | \$43,827 | \$0 |
| Program Total: | \$0 | | \$43,827 | |
| Program FTE | 0.00 | 0.00 | 0.50 | 0.00 |
| Program Revenues | | | | |
| Total Revenue: | \$0 | \$0 | \$0 | \$0 |

Explanation of Revenues

\$43,827 - County General Fund

Significant Program Changes

Last year this program was: