

**Lead Agency:** County Human Services

**Program Contact:** Mohammad Bader

**Program Offer Type:** Existing Operating

**Related Programs:** 25024B

**Program Characteristics:** In Target

**Executive Summary**

Adult Protective Services (APS) is responsible for protecting 200,000 seniors, people with disabilities and veterans from abuse, financial exploitation, neglect and self-neglect. Protective Services workers prevent further harm and link victims of abuse to vital health, legal and human services. This program conducts abuse investigations, provides risk management, Multi-Disciplinary Team (MDT) services, and educates the community about abuse. Eighty-nine percent of MDT participants showed improvement shortly after MDT intervention.

**Program Description**

The primary goal of this program is to protect vulnerable elderly and persons with disabilities from abuse, neglect, self-neglect, and financial exploitation. Protective Services workers investigate abuse and rule violations in 135 care facilities and 596 adult care homes. The program responded to 7,868 abuse calls in FY10. Protective Services workers link vulnerable adults to needed healthcare, housing, social services, legal and client advocacy agencies.

APS coordinates with law enforcement and the District Attorney's Office to prosecute offenders. APS serves clients with complex psychosocial and medical needs in five branch offices located throughout the county via Multi-Disciplinary Teams (MDT). These teams are an evidence-based practice, and provided 2,973 client contacts with 586 clients with mental health needs, and provided 3060 hours of nursing clinical supports to 1,150 clients. The core team membership consists of a Protective Services investigator, social worker, community health nurse, case manager, mental health specialist, and public guardian. The District Attorney's office and law enforcement participate on a monthly basis or as needed. Other professionals, clients, caregivers and family members are invited to participate as needed. This service is designed for clients who are unable to meet their basic needs and at times unwilling to accept medical, mental health or legal types of intervention. Eighty-nine percent of MDT participants showed improvement after MDT intervention. Without MDT intervention these clients are at risk of hospitalization, eviction, or jail. MDT clients are offered risk management which provides intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Protective Services investigations completed	2,738	3,000	2,706	3,000
Outcome	Reabuse rate for elderly and people with disabilities <sup>1</sup>	3.3%	4.0%	2.6%	3.0%
Outcome	Clients with improved living situation after 90 days of MDT intervention	89.0%	85.0%	89.9%	90.0%

**Performance Measure - Description**

<sup>1</sup>Current reabuse rate estimate is based on modified State of Oregon figures. The program has also reduced the reabuse rate by almost 20% from the previous year.

## Legal/Contractual Obligation

The State of Oregon delegates responsibility for APS to ADS as the Area Agency on Aging and Disability to run this program. ORS 410.020 (3)(d) and 410.040(9) and OAR 411-020-000 through 411-020-0130.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2011	2011	2012	2012
Personnel	\$325,160	\$3,407,802	\$306,707	\$3,143,466
Contracts	\$525,691	\$168,166	\$511,520	\$146,303
Materials & Supplies	\$5,355	\$56,733	\$6,677	\$68,430
Internal Services	\$36,587	\$449,714	\$39,228	\$493,857
<b>Total GF/non-GF:</b>	<b>\$892,793</b>	<b>\$4,082,415</b>	<b>\$864,132</b>	<b>\$3,852,056</b>
<b>Program Total:</b>	<b>\$4,975,208</b>		<b>\$4,716,188</b>	
Program FTE	2.99	35.61	2.86	31.74
<b>Program Revenues</b>				
Indirect for dep't Admin	\$515	\$0	\$354	\$0
Intergovernmental	\$0	\$4,082,415	\$0	\$3,852,056
<b>Total Revenue:</b>	<b>\$515</b>	<b>\$4,082,415</b>	<b>\$354</b>	<b>\$3,852,056</b>

## Explanation of Revenues

\$3,706,033 - Title XIX: Based on FY11 revised budget

\$15,247 - Various Smaller Federal/State grants: Based on FY11 revised budget

\$130,776 - State Mental Health Grant Older/Disabled Mental Health Services: Based on FY11 revised budget

\$328,014 - County General Fund Match

\$536,118 - County General Fund

## Significant Program Changes

**Last year this program was:** #25024, ADS Adult Protective Services

This program offer reduces FTE by 4 FTE; 1 Clinical Services Specialist (Social Worker) position was eliminated during FY11 mid biennial state cuts and 3 positions reflected in two scaled offers to balance the budget to FY11 Revised revenue levels.

Two positions are moved from this program offer to scaled offer 25024B: 2.0 Human Services Investigator positions; 1.0

Office Assistant Senior position moved from this program offer to scaled offer 25024C.