

**Lead Agency:** County Human Services

**Program Contact:** Leslie Goodlow Baldwin

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:** In Target

### Executive Summary

The Abuse Investigation Team reviews all serious incident reports submitted to the county. They determine which reports meet Oregon's definition of abuse/neglect and investigate those incidents. Abuse investigators screen over 4,000 serious event reports per year and conduct an average of 260 investigations annually. The team maintains ongoing relationships with local, state and federal law enforcement; the Psychiatric Security Review Board; and facilitates the District Attorney's Multi-Disciplinary Team as legislated in House Bill 2442.

### Program Description

The Abuse Investigations Team screened 4,108 serious incident reports in Fiscal Year 09-10 and is projected to screen nearly 4,200 in Fiscal Year 10-11. These screenings determine whether county action is needed to protect a client's health and safety. The primary responsibility of the investigation unit is to ensure appropriate safety plans are in place and to conduct thorough, unbiased investigations. Investigators perform these duties as the designee of the State of Oregon and under the oversight of the Office of Investigations and Training.

This unit investigates allegations of abuse, neglect or exploitation of adults now or previously enrolled in Multnomah County Developmental Disabilities. This includes clients served by the brokerages who don't receive county case management. Brokerages are a secondary case management system to which clients may be referred. The county Developmental Disabilities program retains Medicaid responsibilities for these clients. As of 2010, the abuse investigators have jurisdiction and responsibility to investigate care providers and non-care providers when a trusted relationship exists under expanded definitions of abuse in accordance with HB 2442.

### Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Number of Investigations <sup>1</sup>	267	300	275	300
Outcome	Investigations completed within 45 days per OAR <sup>2</sup>	94.0%	85.0%	95.0%	85.0%

### Performance Measure - Description

<sup>1</sup> Number of abuse investigations refers to the number of investigations opened and closed during the fiscal year or the number of investigations opened during the fiscal year that have current extensions approved by OIT. Expansion of the abuse definitions in accordance with HB 2442 in January 2010 resulted in most investigations requiring one or more approved extensions.

<sup>2</sup> Oregon Administrative Rule requires investigations and reports to be concluded within 45 days. This is not always possible due to extenuating circumstances such as difficulty obtaining documentation or interviewing witnesses. The projected completion rate includes those investigations with approved extensions from the Office of Investigations and Training.

**Legal/Contractual Obligation****Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2011	2011	2012	2012
Personnel	\$428,088	\$579,788	\$198,274	\$402,532
Contracts	\$16,200	\$0	\$0	\$0
Materials & Supplies	\$8,536	\$11,375	\$3,786	\$7,255
Internal Services	\$78,947	\$69,458	\$33,249	\$69,816
<b>Total GF/non-GF:</b>	<b>\$531,771</b>	<b>\$660,621</b>	<b>\$235,309</b>	<b>\$479,603</b>
<b>Program Total:</b>	<b>\$1,192,392</b>		<b>\$714,912</b>	
Program FTE	5.16	7.84	2.33	4.67
<b>Program Revenues</b>				
Indirect for dep't Admin	\$0	\$0	\$3,036	\$0
Intergovernmental	\$0	\$660,623	\$0	\$355,170
Other / Miscellaneous	\$0	\$0	\$0	\$124,433
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$660,623</b>	<b>\$3,036</b>	<b>\$479,603</b>

**Explanation of Revenues**

\$59,723 – State Mental Health Grant Local Admin: Based on FY11 revised budget

\$295,447 – State Mental Health Grant: Based on FY11 revised budget

\$124,433 – Beginning Working Capital State Mental Health Grant: Based on FY11 estimated carryover

\$235,309 – County General Fund

**Significant Program Changes**

✔ **Significantly Changed**

**Last year this program was:**

This program was combined with Eligibility and Intake for FY 10-11. This FY we have separated them into two program offers.

Moved PO 25016 1.0 FTE Program Supervisor, 4.0 FTE Clinical Services Specialists (formerly Social Workers), 1.0 FTE Office Assistant Sr.

Elimination of 3.0 FTE Human Services Investigators, 1.0 FTE Program Supervisor, and 1.0 FTE Case Manager 1 for FY12.