

**Lead Agency:** County Management

**Program Contact:** Marc R Anderson

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

The Workers' Compensation Section manages the work-related employee injury and illness aftercare process and assists employees in returning to their jobs after an injury or illness occurs.

**Program Description**

Provides workers' compensation benefits in accordance with state law. Multnomah County has been self-insured for this benefit since 1978. Claims are administered through a contract with a third-party administrator. Staff work with employees, supervisors, physicians, and managed care organizations to accurately and timely process claim benefits for the injured employee. Internal workers' compensation specialists focus on service, cost containment, and compliance efficiency. This section is responsible for the County's return-to-work program and follows state requirements necessary to benefit from the Workers' Compensation Division's Employer-At-Injury reimbursement program.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Processing required notices and payments timely as measured by OR-WCD	90.0%	95.0%	92.0%	95.0%
Outcome	County Experience rate Modifier less than industry average	30.0%	30.0%	35.0%	30.0%

**Performance Measure - Description**

- 1) Quarterly claims processing performance as reported by the State Workers' Compensation Division. Self-insured employers must be above 90% for timely claim filing, timely first payment of time loss compensation, and compensability determinations. Staying above this level shows high quality of service.
- 2) A workers' compensation experience modifier below industry average demonstrates the County's ability to manage claims better than the insurance industry average, thus paying less in total premiums. Multnomah County pays 30% less in premiums than the industry average. Premiums are calculated based on total payroll.

## Legal/Contractual Obligation

Oregon Revised Statutes Section 656, Oregon Administrative Rules 436, requires workers' compensation coverage be in force for employees. Oregon Administrative Rule 437 outlines Occupational Safety and Health requirements and Multnomah County Code 7.101(5) also defines the functions and uses of the Risk Management Fund. Self-insured employers certify under ORS 656.430 and must meet the qualification described in ORS 656.407.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2011	2011	2012	2012
Personnel	\$0	\$661,758	\$0	\$272,746
Contracts	\$0	\$52,000	\$0	\$155,000
Materials & Supplies	\$0	\$1,946,900	\$0	\$2,234,802
Internal Services	\$0	\$45,389	\$0	\$38,248
Total GF/non-GF:	<b>\$0</b>	<b>\$2,706,047</b>	<b>\$0</b>	<b>\$2,700,796</b>
Program Total:	<b>\$2,706,047</b>		<b>\$2,700,796</b>	
Program FTE	0.00	2.50	0.00	2.50
<b>Program Revenues</b>				
Fees, Permits & Charges	\$0	\$2,531,047	\$0	\$2,700,796
Other / Miscellaneous	\$0	\$175,000	\$0	\$0
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$2,706,047</b>	<b>\$0</b>	<b>\$2,700,796</b>

## Explanation of Revenues

The Workers' Compensation section receives its revenues through internal service reimbursements assessed using historical data. All liabilities associated with workers' compensation claims are fully funded in a reserve account. External revenue is received from the Workers' compensation Division Employer-At-Injury Program and from recoveries from third parties. The rates vary by department, but in general the County rate is 1.07%.

## Significant Program Changes

Last year this program was: #72024, FRM - Worker's Compensation