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Lead Agency:<br>Sheriff<br>\section*{Related Programs:}<br>Program Characteristics:

Program Contact:
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## Executive Summary

The Volunteer Services program enables the Multnomah County Sheriff's Office to achieve its organizational mission of providing quality, cost effective prevention, intervention, and detention services to the community. The nearly 200 volunteers, interns, and community partners overseen by this unit share their time and expertise to enhance services both in our community and for pretrial inmates and sentenced offenders under the supervision of the Sheriff. [Note: Search and Rescue,
Reserve Deputies, and Jail Chaplain Volunteers are not part of this program.] Through their involvement, volunteers support and enhance MCSO operations in all three agency divisions - law enforcement, corrections, and business services - and become involved citizens gaining an in-depth understanding of the criminal justice system and its unique challenges.
Additionally, the development and support of placements benefits the agency recruiting efforts for future employment needs.

## Program Description

The Volunteer Services program provides for recruitment, interviews, backgrounds, training, placement, and recognition to sustain a core base of nearly 200 volunteers, interns, and community partners supporting MCSO operations. Due to the nature of the duties involved in most placements, it is necessary to conduct an in-depth background review process prior to assignment, and additional, ongoing review to ensure compliance with agency and county policies and procedures and to ensure the safety and security of operations. By carefully monitoring the agency's needs, Volunteer Services moves quickly to find professionals willing to share their time and expertise with the Sheriff's Office. Placement opportunities may include involvement in jail programs such as education services, domestic violence prevention and safety planning, employment resources and transition services, alcohol/drug prevention and education, and 12-step meetings, which assist with transition services and the reduction of tensions with a facility/housing area. Other agency placement opportunities include assignments with planning and research, River Patrol, Cold Case Team detectives, Enforcement Records and Support Records, clerical and data entry, interpreting and translation support, and fiscal, IT, and logistics services.

Performance Measures

| Measure Type | Primary Measure | Previous <br> Year Actual (FY09-10) | Current Year Purchased (FY10-11) | Current <br> Year <br> Estimate <br> (FY10-11) | Next Year Offer (FY11-12) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Output | Service hours contributed by MCSO volunteers, interns and community partners | 12,205 | 10,200 | 11,000 | 11,000 |
| Outcome | Dollar value savings resulting from contributions of volunteer time | 254,474 | 206,558 | 229,350 | 229,350 |
| Output | Number of applicant inquiries and pre-screening reviews | 242 | 160 | 255 | 225 |
| Outcome | Number of MCSO work units supported by volunteers, interns, community partners | 16 | 20 | 15 | 15 |

## Performance Measure - Description

In conjunction with the Points of Light Foundation, the Independent Sector bases the value of volunteer time on the average hourly earnings of all production and nonsupervisory workers on private nonfarm payrolls (as determined by the Bureau of Labor Statistics). Independent Sector takes this figure and increases it by 12 percent to estimate for fringe benefits. the Independent Sector hourly valuation of volunteer time increased in 2009 to $\$ 20.85$ from the previous valuation of $\$ 20.25$ in 2008. (Based on this change, the projected FY10/11 Current Year Purchased valuation of volunteer time is $\$ 212,670$, calculated at the new 2009 rate; the FY11/12 offer reflects the 2009 rate pending any announced increase for 2010.)

Inquiries and prescreening reviews provide an opportunity to engage citizen involvement and utilize resources and talents of professionals, students, and retirees. Adequately screening applicants ensures the safety and security of agency operations and assists with ensuring positive placement for applicants.

In 2010, nearly 200 volunteers contributed 12,909 hours valued at $\$ 269,153$ and supported 16 MCSO units at five agency locations. Volunteer Services provides units with the opportunity to embark on new activities or expand and enhance existing ones.

Compliance monitoring of PREA (Prison Rape Elimination Act) and Harassment and Discrimination policies
Revenue/Expense Detail

|  | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
| :---: | :---: | :---: | :---: | :---: |
| Program Expenses | 2011 | 2011 | 2012 | 2012 |
| Personnel | \$124,928 | \$0 | \$52,763 | \$0 |
| Materials \& Supplies | \$4,166 | \$0 | \$4,003 | \$0 |
| Internal Services | \$16,014 | \$0 | \$43 | \$0 |
| Total GF/non-GF: | \$145,108 | \$0 | \$56,809 | \$0 |
| Program Total: | \$145,108 |  | \$56,809 |  |
| Program FTE | 1.30 | 0.00 | 0.50 | 0.00 |
| Program Revenues |  |  |  |  |
| Total Revenue: | \$0 | \$0 | \$0 | \$0 |

## Explanation of Revenues

Last year this program was: \#60044, MCSO Volunteers
In order to meet constraint, 1.0 backgrounder was cut from this program and from HR:
Volunteers - 80 FTE
HR - 20 FTE

