

Lead Agency: Health Department

Program Contact: Susan Kirchoff

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

La Clinica de Buena Salud (The Clinic of Good Health), provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in the NE Portland Cully Neighborhood. La Clinica was strategically placed, in partnership with the local community, to provide culturally competent care to a population that otherwise may not have access to medical care.

Program Description

La Clinica provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Eighty percent are at or below 100% Federal Poverty Level (FLP). La Clinica health and social services team includes: primary, preventive and urgent health care behavioral health services, case management and resource referral. Although La Clinica was initially intended to primarily serve the Latino community, the program has expanded and responded to the area's changing demographics which include culturally-specific services for Somali immigrants and refugees, and Russian speaking families in the Cully neighborhood and beyond. La Clinica is the County's anchor health care program for homeless children and families. This program supports many of the basic living needs priorities. The offer links closely with the School-aged Policy and Early Childhood Frameworks as well as the Health Equity Initiative. Of those receiving health services, 32% have no insurance. The program initiates consultation and coordination efforts with other providers to build cultural competency among other service providers and lead efforts to solve community problems.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Number of annual client visits	0	6,823	0	0
Outcome	% of children who are up to date on immunizations at 35 months of age	0.0%	90.0%	0.0%	0.0%
Efficiency	Number of days for a new patient appointment	0	4	0	0
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	0.0%	80.0%	0.0%	0.0%

Performance Measure - Description

Output: Total number of client visits Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services. Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Performance Measure variance Explanation: # of children who are up to date on immunizations--Improvement efforts across Primary Care clinics are underway to improve rate of immunization % of Patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$0	\$1,200,301	\$0	\$1,155,227
Contracts	\$0	\$61,146	\$0	\$37,167
Materials & Supplies	\$0	\$75,099	\$0	\$91,529
Internal Services	\$80,982	\$302,626	\$99,408	\$320,978
Total GF/non-GF:	\$80,982	\$1,639,172	\$99,408	\$1,604,901
Program Total:	\$1,720,154		\$1,704,309	
Program FTE	0.00	11.40	0.00	10.90
Program Revenues				
Indirect for dep't Admin	\$97,475	\$0	\$95,897	\$0
Fees, Permits & Charges	\$0	\$60,700	\$0	\$46,736
Intergovernmental	\$0	\$1,578,472	\$0	\$1,558,165
Total Revenue:	\$97,475	\$1,639,172	\$95,897	\$1,604,901

Explanation of Revenues

La Clinica de la Buena Salud is supported by federal BPHC grant, state Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical fees: \$1,194,688
 Federal Primary Care grant: \$116,681
 Federal Primary Care/Homeless grant: \$256,414
 State Maternal & Child Health grant: \$18,284
 State Family Planning: \$18,834
 County general fund: \$99,408

Significant Program Changes

Last year this program was: #40026, La Clinica de la Buena Salud