

Lead Agency: Health Department

Program Contact: THIELE Margaret

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

The North Portland Health Center provides comprehensive, culturally appropriate primary care and enabling services to vulnerable citizens who are uninsured or underinsured and otherwise might not have access to healthcare.

Program Description

North Portland Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. North Portland Health Center serves a population of 70% who are below 100% of the Federal Poverty level, 25% are uninsured, 65% are Medicaid and 7% are Medicare. North Portland Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY09-10)	Current Year Purchased (FY10-11)	Current Year Estimate (FY10-11)	Next Year Offer (FY11-12)
Output	Number of annual client visits	17,026	18,593	17,604	18,858
Outcome	% of children who are up to date on immunizations at 35 months of age	61.0%	90.0%	61.0%	75.0%
Efficiency	Number of days for a new patient appointment	9	7	5	5
Quality	% of patients who would "strongly agree" to recommend clinic to friends/family	64.0%	80.0%	74.0%	80.0%

Performance Measure - Description

Output: Total number of client visits.

Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends. Performance Measures Variance Explanation: # of children who are up to date on immunizations--current improvement efforts across Primary Care clinics is underway to improve rate of immunization % of patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation

North Portland Health Clinic complies with the Bureau of Primary Health Care (BPHC) grant, JCAHO accreditations requirements and CareOregon contractual obligations.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2011	2011	2012	2012
Personnel	\$0	\$2,875,177	\$0	\$2,844,953
Contracts	\$0	\$109,611	\$0	\$76,060
Materials & Supplies	\$0	\$141,060	\$0	\$179,083
Internal Services	\$204,138	\$906,159	\$99,197	\$763,981
Total GF/non-GF:	\$204,138	\$4,032,007	\$99,197	\$3,864,077
Program Total:	\$4,236,145		\$3,963,274	
Program FTE	0.00	27.60	0.00	27.80
Program Revenues				
Indirect for dep't Admin	\$240,004	\$0	\$230,888	\$0
Fees, Permits & Charges	\$4,000	\$124,244	\$4,000	\$119,246
Intergovernmental	\$0	\$3,907,763	\$0	\$3,744,831
Total Revenue:	\$244,004	\$4,032,007	\$234,888	\$3,864,077

Explanation of Revenues

North Portland Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients. In addition, the program collects \$4,000 general fund income from property rental.

Medical fees: \$3,130,450

Federal Primary Care grant: \$639,728

State Family Planning: \$47,676

State Maternal & Child Health: \$46,253

County General Fund: \$99,197

Significant Program Changes

Last year this program was: #40019, North Portland Health Clinic

Less revenue is needed to support current operations of the North Portland Health Clinic because of reductions to building management, data processing services and distribution and postage. The debt service for the building was paid off, data processing was reduced through a more accurate counting of computers and projected distribution/postage cost were lower. There is a net increase of .20 FTE for clinic operations.