

#### Program # 25022A - ADS Adult Care Home Program

Lead Agency:County Human ServicesProgram Offer Type:Existing OperatingRelated Programs:25022B

### **Program Characteristics:**

# **Executive Summary**

The Adult Care Home Program (ACHP) licenses and monitors Adult Care Homes in Multnomah County. Currently there are 593 licensed Adult Care Homes in the county. These homes offer affordable, quality care in a safe and culturally appropriate setting. Adult Care homes are licensed under state and local laws and provide 24-hour care and supervision. The program licenses approximately 2,645 beds, available to elderly and disabled individuals, offering a less expensive, homelike alternative to an institutional nursing home setting. The program also licenses 11 Room and Board facilities that offer low cost housing to elderly and disabled residents, who need a supportive living environment but are not eligible for long term care services. At this time The ACHP Program licenses 66 Room and Board beds in Multnomah County.

#### **Program Description**

The Adult Care Home Program (ACHP) is charged with ensuring that vulnerable residents are cared for in a culturallyappropriate, homelike environment that is friendly, safe and secure. All Adult Care Home operators are trained on and required to follow Multnomah County Administrative Rules. ACHP's guiding principles are that every individual living in an Adult Care Home is to be treated respectfully and receive quality care. A program licenser visits each home at least once a year to ensure that residents receive necessary care, including personal care, nutrition, physical safety, nursing care and medication management. In addition, program monitors observe interactions in the home, review records, and check to ensure residents are provided with social and recreational activities and cared for in a safe environment. When monitors find problems, the program takes corrective action. Regular, unannounced monitoring reduces the risk of abuse and neglect in adult care homes. Program staff provide technical assistance to Adult Care Home operators and issue and enforce written warnings, sanctions or fines when there are serious deficits. All homes are inspected and licensed annually.

In FY11 the program will focus on evaluating limited English speaking residents' satisfaction with services. Our goal is to improve the services being provided to this under-represented population by identifying areas that need improvement and developing a plan to meet any unmet needs.

Adult Care Homes provide a quality long term care option for elderly and people with disabilities desiring to live in the community. ACHP serves 1,143 Medicaid and 1,422 private pay residents while saving taxpayers thousands of dollars a year. The average monthly Medicaid cost in an adult care home is \$2,127, one-third the cost of the average Medicaid nursing home placement (\$6,560). Without this option, our private pay residents would have to rely on more costly and restrictive alternatives and might be forced on to Medicaid for lack of affordable care options. Finally, without these homes the quality of life would be diminished for both Medicaid and private pay residents.

## **Performance Measures**

| Measure<br>Type | Primary Measure   | Previous<br>Year Actual<br>(FY09-10) | Current<br>Year<br>Purchased<br>(FY10-11) | Current<br>Year<br>Estimate<br>(FY10-11) | Next Year<br>Offer<br>(FY11-12) |
|-----------------|---|--------------------------------------|---|--|---------------------------------|
| Output          | Total number of Adult Care Homes licensed and inspected yearly.             | 585                                  | 596                                       | 593                                      | 590                             |
|                 | Adult Care Homes with one or more monitoring visits in a year. <sup>1</sup> | 0.0%                                 | 0.0%                                      | 97.0%                                    | 99.0%                           |
| Quality         | Adult Care Home/Nursing Home cost efficiency ratio.2                        | 28.0%                                | 32.2%                                     | 32.4%                                    | 32.4%                           |

## **Performance Measure - Description**

**Measure Changed** 

<sup>1</sup> New measure: ACHP has increased their monitoring program to ensure safety and quality of services delivered; does not include the yearly licensing visit.

<sup>2</sup>Ratio = Adult Care Home cost as a % of Nursing Home cost. As Adult Care Homes serve increasingly more clients with complex care needs the average cost of care increases relative to the average cost of care in a Nursing Home.

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Program Contact:

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## Legal/Contractual Obligation

Multnomah County has a contract with the State of Oregon to administer the licensing, monitoring and training functions of Adult Care Homes. The Board of County Commissioners passed Multnomah County Resolution §23.66 - §223.999 establishing the Adult Care Home Program.

## **Revenue/Expense Detail**

|                            | Proposed General<br>Fund | Proposed Other<br>Funds | Proposed General<br>Fund | Proposed Other<br>Funds |  |
|----------------------------|--------------------------|-------------------------|--------------------------|-------------------------|--|
| Program Expenses           | 2011                     | 2011                    | 2012                     | 2012                    |  |
| Personnel                  | \$22,435                 | \$1,099,348             | \$22,623                 | \$1,078,848             |  |
| Contracts                  | \$67,945                 | \$323,830               | \$39,556                 | \$305,814               |  |
| Materials & Supplies       | \$644                    | \$31,681                | \$1,007                  | \$48,094                |  |
| Internal Services          | \$3,109                  | \$174,728               | \$3,453                  | \$197,611               |  |
| Total GF/non-GF:           | \$94,133                 | \$1,629,587             | \$66,639                 | \$1,630,367             |  |
| Program Total:             | \$1,723,720              |                         | \$1,697,006              |                         |  |
| Program FTE                | 0.26                     | 12.74                   | 0.26                     | 12.54                   |  |
| Program Revenues           |                          |                         |                          |                         |  |
| Fees, Permits &<br>Charges | \$0                      | \$291,000               | \$0                      | \$269,300               |  |
| Intergovernmental          | \$0                      | \$1,338,587             | \$0                      | \$1,339,367             |  |
| Other / Miscellaneous      | \$0                      | \$0                     | \$0                      | \$21,700                |  |
| Total Revenue:             | \$0                      | \$1,629,587             | \$0                      | \$1,630,367             |  |

### **Explanation of Revenues**

\$1,339,367 - Title XIX: Based on FY11 revised budget \$291,000 - Fees & Fines: Based on FY11 revised budget \$39,245 - County General Fund Match \$27,394 - County General Fund

## Significant Program Changes

Last year this program was: #25022, ADS Adult Care Home Program This program offer reduces FTE by .2 Office Assistant Senior position. This FTE is added back in scaled offer #25022B.