

# Program # 91007B - Animal Services Shelter Services - Restore and Enhance Service Ve

Lead Agency:Community ServicesProgram Offer Type:Existing Operating

Related Programs: 91005A, 91006A, 91007A, 91005B, 91006B

## **Program Characteristics:**

# **Executive Summary**

The Animal Services' Shelter Services program provides humane shelter and health care 365 days/year for lost, homeless and stray animals that are injured, sick, abandoned, abused, neglected and found in Multnomah County. The program reunites animals with their owners, adopts animals into new homes, and provides comprehensive shelter medicine services.

This Program Offer will accomplish two goals:

1) Restore Shelter Services funding to re-open the shelter 2 additional days a week, for a total of 6 days a week to provide public access to shelter services. This restores the days the shelter is open to FY10 Current Service Levels through restoration of funding for 2.5 FTE.

2) Increase pet license fees and dedicate the new fee revenue to restoring and enhancing services. The recent City of Portland- Multnomah County Animal Services Task Force recommended raising license-registrations fees as the method for funding restored and enhanced services. The new licensing revenue will also fund a program to provide assistance to low income pet owners for pet spay and neuter services.

#### **Program Description**

This Program Offer will restore funding to re-open the Animal shelter 6 days a week. This restores the FY10 Current Service Level of being open and accessible to the public. Restoring two additional days of shelter and customer service will have a positive impact on pet adoptions, returning animals to their owners, and will contribute to reducing euthanasia at the shelter.

In May 2008, the Portland City Council and the Multnomah County Board of Commissioners chartered the City-County Animal Services Task Force. The Task Force was asked to study and evaluate options, and make recommendations for appropriate and viable service levels and priorities, and a sustainable funding method, to ensure continued services into the future. The City and County asked the Taskforce to provide viable options for two goals: Restore animal services; and, provide a sustainable funding mechanism that puts the bulk of the cost of restored and enhanced animal services on animal owners. The key recommendation by the Task Force was to increase pet license fees and dedicate the new revenue to restore and enhance services. This Program Offer dedicates new licensing revenue to fund a program to provide assistance to low income pet owners for pet spay and neuter services. This will establish a sustainable funding mechanism for an ongoing annual program.

#### **Performance Measures**

| Measure<br>Type | Primary Measure                                                    | Previous<br>Year Actual<br>(FY08-09) | Current<br>Year<br>Purchased<br>(FY09-10) | Current<br>Year<br>Estimate<br>(FY09-10) | Next Year<br>Offer<br>(FY10-11) |
|-----------------|--------------------------------------------------------------------|--------------------------------------|-------------------------------------------|------------------------------------------|---------------------------------|
| Output          | Animals Received at the Shelter                                    | 8,344                                | 8,200                                     | 8,200                                    | 8,500                           |
| Outcome         | Dogs Adopted, reclaimed by owner, transferred to adoption partners | 70.0%                                | 70.0%                                     | 70.0%                                    | 70.0%                           |
| Outcome         | Cats Adopted, reclaimed by owner, transferred to adoption partners | 31.0%                                | 30.0%                                     | 30.0%                                    | 30.0%                           |
| Outcome         | Dog and Cat Euthanasia per 1,000 human population                  | 6                                    | 6                                         | 5                                        | 5                               |

# **Performance Measure - Description**

The number of animals entering the shelter is the measure that most impacts Shelter Services staffing and expenditures. The primary outcome measure for shelter services is to reunite animals with their owners or find new homes for all healthy adoptable animals. The Euthanasia per 1,000 human population outcome measure is an industry standard. The national avg in 2008 was 13.8 per 1,000. In FY2009, the rate in Multnomah County was 5.27 per 1,000 population. This Program Offer restores the shelter current service level days of operation. The performance measures are projected to continue on the current trend lines.

Version 6/16/2010 s

Program Contact:

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# **Legal/Contractual Obligation**

ORS 609.010 to 609.190 pertains to Animal Control mandates. Includes: Dogs running at large prohibited; Dogs as Public Nuisance prohibited; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements for violations; Dog License requirements; Impoundment of Dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 to 433.390 pertains to Rabies Control. This includes: requirements to report animal bites; Impoundment, quarantine, and disposition requirements; Inoculation against rabies requirements; Records requirements; and requirement for all fees to go to the County dog control fund, and dedicated trust funds.

## **Revenue/Expense Detail**

|                            | Proposed General<br>Fund | Proposed Other<br>Funds | Proposed General<br>Fund | Proposed Other<br>Funds |  |
|----------------------------|--------------------------|-------------------------|--------------------------|-------------------------|--|
| Program Expenses           | 2010                     | 2010                    | 2011                     | 2011                    |  |
| Personnel                  | \$0                      | \$0                     | \$151,131                | \$0                     |  |
| Contracts                  | \$0                      | \$0                     | \$10,000                 | \$50,000                |  |
| Materials & Supplies       | \$0                      | \$0                     | \$7,543                  | \$15,000                |  |
| Total GF/non-GF:           | \$0                      | \$0                     | \$168,674                | \$65,000                |  |
| Program Total:             | \$0                      |                         | \$233,674                |                         |  |
| Program FTE                | 0.00                     | 0.00                    | 2.50                     | 0.00                    |  |
| Program Revenues           |                          |                         |                          |                         |  |
| Fees, Permits &<br>Charges | \$0                      | \$0                     | \$0                      | \$10,000                |  |
| Other / Miscellaneous      | \$0                      | \$0                     | \$168,674                | \$0                     |  |
| Total Revenue:             | \$0                      | \$0                     | \$168,674                | \$10,000                |  |

# **Explanation of Revenues**

Re-openning two additional days will restore the number of animals reunited with their owners resulting in a projected increase in associated Animal Fee revenue of \$10,000. Funded with \$168,674 of one-time-only general funds

# Significant Program Changes

## Last year this program was:

Last year this program was: #91007, Animal Services Shelter Operations

This Program Offer restores Shelter Services to FY10 current service levels. In addition, funds a new spay and neuter assistance fund for low income pet owners.