

#### Program # 91006B - Animal Services Field Operations - Enhanced Service

**Community Services** 

Existing Operating

Lead Agency: Program Offer Type: Related Programs:

s: 91005A, 91006A, 91007A, 91005B, 91007B

### **Program Characteristics:**

# **Executive Summary**

The Animal Services' Field Services program provides 24 hour-a-day response to public safety emergencies involving animals; rescues injured, sick, and abused animals; enforces city, county, and state laws; and, provides community education and assistance in resolving neighborhood animal nuisances. Service is provided to the community 7 days-a-week, including all holidays. This program serves all cities and unincorporated areas in Multnomah County

This program Offer will implement recommendations from the City-County Animal Services Task Force to improve neighborhood nuisance response. The offer will fund two officer positions from increased license fees that will investigate neigborhood nuisance complaints, pick-up stray dogs, barking dog enforcement, and response on wildlife complaints.( from Animal Services Task Force)

# **Program Description**

The Field Services program responds to public safety emergencies: protects the public from aggressive, dangerous dogs; provides 24-hr emergency animal rescue; investigates public health reports of animal bites; investigates animal cruelty, neglect, abuse and abandonment, and enforces city, county, and state laws related to animals. In FY07, funding for the Field Services program was reduced. This curtailed neighborhood nuisance enforcement services, including assisting the public with barking dog cases, stray dogs, and wildlife.

In May 2008, the Portland City Council and the Multnomah County Board of Commissioners chartered the City-County Animal Services Task Force. The Task Force was asked to study and evaluate options, and make recommendations for appropriate and viable service levels and priorities, and a sustainable funding method, to ensure continued services into the future. The City and County asked the Taskforce to provide viable options for two goals: Restore animal services; and, provide a sustainable funding mechanism that puts the bulk of the cost of restored and enhanced animal services on animal owners. The key recommendation by the Task Force was to increase pet license fees and dedicate the new revenue to restore and enhance services. The Task Force identified the following strategies that are funded in this Program Offer with new license revenues: 1. Increase pet license fees; 2. Enhance neighborhood services by adding two officer positions.

# **Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Calls for Service	9,107	9,000	9,000	11,500
Outcome	Priority Investigation Response Time (days)	7	7	10	3

#### **Performance Measure - Description**

Calls for service is an output measure of service demand. This Program Offer funds two restored officer positions to respond and assist citizens to resolve animal nuisances in their neighborhood. We are projecting that we will provide response on an additional 2,500 calls. This is based on the nuisance complaint call volume prior to reducing nuisance services in FY07. Response Times on priority investigations are projected to improve with higher staffing levels for officers.

Version 6/16/2010 s

Program Contact:

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# **Legal/Contractual Obligation**

ORS 609.010 to 609.190 pertains to Animal Control mandates. This includes: Dogs running at large; Dogs as Public Nuisance; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements; Dog Licensing; Impoundment of Dogs harming livestock. ORS 609.205 prohibits keeping wild or exotic animals. ORS 433 Rabies Control includes requirements to report animal bites; impoundment, quarantine, and disposition; inoculation against rabies; records requirements; and requirement for fees to go to the County dog control fund. The County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA is renewable each year. On Jan.1, 2006 a new dangerous dog state law took effect with some criminal sanctions

### **Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds	
Program Expenses	2010	2010	2011	2011	
Personnel	\$0	\$0	\$135,982	\$0	
Materials & Supplies	\$0	\$0	\$5,814	\$0	
Internal Services	\$0	\$0	\$40,000	\$0	
Total GF/non-GF:	\$0	\$0	\$181,796	\$0	
Program Total:	\$0		\$181,796		
Program FTE	0.00	0.00	2.00	0.00	
Program Revenues					
Other / Miscellaneous	\$0	\$0	\$181,796	\$0	
Total Revenue:	\$0	\$0	\$181,796	\$0	

#### **Explanation of Revenues**

This Program Offer is funded by increase in Pet License fees. Funded with \$181,796 of one-time-only general funds.

# Significant Program Changes

Significantly Changed

#### Last year this program was:

Last year this program was: #91002, Animal Services Field Services

This Program Offer represents an enhanced service level and two additional officers.