

**Lead Agency:** Community Services

**Program Contact:** Mike Oswald

**Program Offer Type:** Existing Operating

**Related Programs:** 91005A, 91007A, 91005B, 91006B, 91007B

**Program Characteristics:**

**Executive Summary**

The Animal Services' Field Services program provides 24 hour-a-day response to public safety emergencies involving animals; rescues injured, sick, and abused animals; enforces city, county, and state laws; and, provides community education and assistance in resolving neighborhood animal nuisances. Service is provided to the community 7 days-a-week, including all holidays. This program serves all cities and unincorporated areas in Multnomah County.

**Program Description**

The Field Services program offers the following services: Response to public safety emergencies: protecting the public from aggressive, dangerous dogs attacking and injuring people and other animals. Animal emergency rescue: rescue injured, sick, abused, and neglected animals. Protecting public health: investigate public health reports of animal bites, quarantine animals for rabies and enforce state rabies laws. Assurance of animal welfare protection: investigate cases of animal neglect, abuse and abandonment; dogfighting; and, ensure humane standards of animal care in licensed animal facilities. Neighborhood livability: assist the public in resolving neighborhood nuisances involving animals by giving referrals to neighborhood mediation, mail Notices of Infraction to owners, regulate potentially dangerous dog ownership, impound stray animals, and, enforce Portland Park Off-Leash areas. Community education: promote responsible pet ownership. Enforce city, county, and state laws involving animals. Manage the administrative hearings process to resolve ordinance violations. Team with law enforcement agencies and District Attorney on criminal cases involving animals.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Calls for Service	9,107	9,000	9,000	9,200
Outcome	Avg Emergency Response Time (minutes)	25	25	35	35
Outcome	Priority Investigation Response Time (days)	7	7	10	10

**Performance Measure - Description**

Calls for service is an output measure of service demand. The other measures capture response time across two priorities: Emergency Response Time (1st Priority) measured in minutes; and Priority Investigation Response Time (cruelty and animal bites) measured in days from initial call to first contact. In FY09, Field Services responded to 9,107 calls for service: 2,502 emergency calls; 599 bite investigations; 959 animal cruelty/welfare investigations; 1,748 dead animal service calls; 2,629 neighborhood nuisance complaints.

## Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. This includes: Dogs running at large; Dogs as Public Nuisance; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements; Dog Licensing; Impoundment of Dogs harming livestock. ORS 609.205 prohibits keeping wild or exotic animals. ORS 433 Rabies Control includes requirements to report animal bites; impoundment, quarantine, and disposition; inoculation against rabies; records requirements; and requirement for fees to go to the County dog control fund. The County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA is renewable each year. On Jan.1, 2006 a new dangerous dog state law took effect with some criminal sanctions

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2010	2010	2011	2011
Personnel	\$974,512	\$0	\$990,858	\$0
Contracts	\$75,000	\$0	\$66,000	\$0
Materials & Supplies	\$57,107	\$0	\$43,781	\$0
Internal Services	\$165,210	\$0	\$151,699	\$0
Cash Transfer	\$0	\$100,000	\$0	\$105,000
<b>Total GF/non-GF:</b>	<b>\$1,271,829</b>	<b>\$100,000</b>	<b>\$1,252,338</b>	<b>\$105,000</b>
<b>Program Total:</b>	<b>\$1,371,829</b>		<b>\$1,357,338</b>	
Program FTE	13.00	0.00	13.00	0.00
<b>Program Revenues</b>				
Intergovernmental	\$0	\$65,000	\$0	\$65,000
Other / Miscellaneous	\$100,000	\$35,000	\$105,000	\$40,000
<b>Total Revenue:</b>	<b>\$100,000</b>	<b>\$100,000</b>	<b>\$105,000</b>	<b>\$105,000</b>

## Explanation of Revenues

Revenue from Notice of Infractions fines: Projected 2,000 Notices of Infraction issued @ \$17.5/notice collection = \$35,000. The Intergovernmental Agreement with Portland for Off-Leash Park Enforcement services = \$65,000 for FY10.

## Significant Program Changes

Last year this program was: