

Lead Agency: Library

Program Contact: Jane Salisbury

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

Adult Outreach provides library services and programs to Multnomah County residents underserved by traditional library means, including older adults, new immigrants, people with disabilities, adult learners, institutionalized people, and homeless people. Adult Outreach delivers books and other materials, provides resources, conducts classes and other programs, and partners with community agencies. Adult Outreach provides programs and volunteer opportunities for active older adults.

Program Description

Adult Outreach delivers books and other library materials and services to Multnomah County residents who are homebound, or who live in assisted living facilities, retirement homes, adult care homes, shelters, transition homes, or jails (the latter in partnership with the Sheriff's Office). Adult Outreach, in partnership with other literacy organizations, also supports people whose first language is not English, or who do not know how to speak, read, or write English by providing assistance, resources, and library programs. Adult Outreach partners with Life by Design NW, reaching out to older adults with programs and resources to assist them with employment, civic engagement, and life planning. Delivering books, reading to homebound people, providing useful programs with expert speakers, leading book discussion groups for seniors, teaching citizenship classes, leading book groups in the jails, and leading English conversation practice sessions in neighborhood libraries provide meaningful opportunities for volunteers, working with outreach staff, to contribute significantly to the lives of vulnerable citizens.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Book discussion groups for seniors	248	250	250	250
Outcome	Attendees who say book discussion programs connect them to their community	90.0%	90.0%	90.0%	90.0%
Output	Facilitated English conversation sessions for non-native speakers (Talk Time)	101	250	250	250

Performance Measure - Description

Outcome: FY09 data is estimated since no survey was conducted; survey will resume FY10.

Second Output: The Talk Time program has expanded to five libraries (a full-time adult literacy coordinator was hired Sept. 2008).

Legal/Contractual Obligation

Measure No. 26-81 "Renew Five-Year Local Option Levy to Continue Library Services", November 2006 General Election – The levy language reads: "Continue programs for school age children, story hours for babies and toddlers, summer reading, literacy services for children in child care, programs for teens; Help teachers and students use library resources; Provide homework helpers to assist children with school work; Maintain free access to information; Update books and materials; Continue books delivery to homebound seniors and nursing home residents; Open planned libraries in underserved neighborhoods of East County and North Portland; Keep libraries open; Maintain current hours and services at Central and neighborhood libraries."

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2010	2010	2011	2011
Personnel	\$0	\$676,906	\$0	\$664,053
Contracts	\$0	\$33,000	\$0	\$6,500
Materials & Supplies	\$0	\$17,500	\$0	\$19,896
Internal Services	\$0	\$34,649	\$0	\$26,802
Total GF/non-GF:	\$0	\$762,055	\$0	\$717,251
Program Total:	\$762,055		\$717,251	
Program FTE	0.00	8.25	0.00	8.00
Program Revenues				
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

The Library Fund revenue allocated to this program offer represents a pro-rated share of Library Levy taxes (66%) and library-generated revenues such as overdue fines, interest earnings, Library Fund balance and user charges for services provided to library patrons (11%). General Fund revenue represents about 23% of the library's total revenue.

The Sheriff's Office provides \$35,000 for services to jails from the Inmate Welfare Fund; \$36,543 for the completion of assessment and coordination of services to baby boomers is funded by the 2nd year of a Library Services & Technology Act (LSTA) grant from the State Library.

Significant Program Changes

Last year this program was: #80005, Adult Outreach

FTE reduction of .25 due to the expiration of the LSTA grant during FY 2011.