

**Lead Agency:** Community Justice

**Program Contact:** Charlene Rhyne

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

The Court Appearance Notification System (CANS) is a collaborative, multi-jurisdictional program designed to reduce offenders' rate of failure to appear (FTA) in court. Reducing FTAs is accomplished through the use of automated telephone reminder calls. Of the thousands of notifications made by CANS in FY 2009, 91% appeared in court. CANS has been incorporated into Department of Community Justice (DCJ) operations for restitution and supervision fee collection in addition to appointment reminders. CANS has implemented measures to improve program efficiency and regularly monitors and reports program performance to the Local Public Safety Coordinating Council (LPSCC) and the Criminal Justice Advisory Committee (CJAC). CANS also provides notification for the Multnomah County District Attorney's Support Enforcement Division.

**Program Description**

CANS works by reminding defendants of: a) upcoming court hearing dates, times and locations; and b) any outstanding restitution, compensatory and/or supervision fees.

CANS is managed by a full time program coordinator within the Quality Systems and Evaluation Services Unit (QSES) of DCJ. A contracted vendor provides telephone notification for all eligible criminal cases.

FTAs incur substantial costs to the various enforcement agencies for re-arrest, re-booking, additional jailing, additional prosecution, increased matrix releases and increased backlog of warrant entries. CANS is a collaborative effort of the State Courts and multiple county public safety agencies. DCJ provides management of the project and vendor contract. The District Attorney's Office provides police training. The State Courts provide IT support. LPSCC and the County Budget Office provide technical assistance.

This program demonstrates effective agency collaboration, fiscal responsibility and efficient use of the criminal justice system.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Percent of circuit court notifications that are successful	80.0%	86.0%	75.0%	86.0%
Outcome	Appearance rate for successful CC notifications	91.0%	92.0%	92.0%	92.0%

**Performance Measure - Description**

**Legal/Contractual Obligation****Revenue/Expense Detail**

	<b>Proposed General Fund</b>	<b>Proposed Other Funds</b>	<b>Proposed General Fund</b>	<b>Proposed Other Funds</b>
<b>Program Expenses</b>	2010	2010	2011	2011
Personnel	\$82,090	\$0	\$34,818	\$0
Contracts	\$209,370	\$0	\$150,000	\$0
Materials & Supplies	\$610	\$0	\$454	\$0
Internal Services	\$423	\$0	\$431	\$0
<b>Total GF/non-GF:</b>	<b>\$292,493</b>	<b>\$0</b>	<b>\$185,703</b>	<b>\$0</b>
<b>Program Total:</b>	<b>\$292,493</b>		<b>\$185,703</b>	
Program FTE	1.00	0.00	0.40	0.00
<b>Program Revenues</b>				
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

**Explanation of Revenues**

County General Fund

**Significant Program Changes**

**Last year this program was:** #50025, DCJ Court Appearance Notification System (CANS)

The contracted service level was adjusted to actual usage, and is reduced by \$59,370 for fiscal year 2011. In addition, 0.60 FTE has been transferred to the "Quality Systems and Evaluation Services" program offer 50003.