

Lead Agency: Health Department

Program Contact: Sandra Holden

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

La Clinica de Buena Salud (The Clinic of Good Health), provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in the NE Portland Cully Neighborhood. NE Portland is the most racially diverse area of Multnomah County and the clinic was strategically placed to provide culturally competent care to a population that otherwise may not have access to medical care.

Program Description

La Clinica provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Eighty percent are at or below 100% FPL (federal poverty level). La Clinica health and social services team includes: primary, preventive and urgent health care behavioral health services, case management and resource referral. Although La Clinica was initially intended to serve the Latino community, the program has expanded to include culturally-specific services for Somali immigrants and refugees, and Russian speaking families in the Cully neighborhood and beyond. La Clinica is the County's anchor health care program for homeless children and families. This program supports many of the basic living needs priorities. The offer links closely with the School-age Policy and Early Childhood Frameworks as well as the Health Equity Initiative. Of those receiving health services, 32% have no insurance. The program initiates consultation and coordination efforts with other providers to build cultural competency among other service providers and lead efforts to solve community problems.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Number of annual client visits	0	7,840	6,150	6,823
Outcome	% of children who are up to date on immunizations at 35 months of age	0.0%	90.0%	44.0%	90.0%
Efficiency	Number of days for a new patient appointment	0	7	4	4
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	0.0%	80.0%	73.0%	80.0%

Performance Measure - Description

Output: Total number of client visits Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services. Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends.

Performance Measure variance Explanation: # of children who are up to date on immunizations--Improvement efforts across Primary Care clinics are underway to improve rate of immunization % of Patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation**Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2010	2010	2011	2011
Personnel	\$0	\$1,173,594	\$0	\$1,200,301
Contracts	\$0	\$86,280	\$0	\$61,146
Materials & Supplies	\$0	\$59,097	\$0	\$75,099
Internal Services	\$90,192	\$293,049	\$80,982	\$302,626
Total GF/non-GF:	\$90,192	\$1,612,020	\$80,982	\$1,639,172
Program Total:	\$1,702,212		\$1,720,154	
Program FTE	0.00	11.60	0.00	11.40
Program Revenues				
Indirect for dep't Admin	\$98,532	\$0	\$97,475	\$0
Fees, Permits & Charges	\$0	\$81,484	\$0	\$60,700
Intergovernmental	\$0	\$1,543,859	\$0	\$1,578,472
Total Revenue:	\$98,532	\$1,625,343	\$97,475	\$1,639,172

Explanation of Revenues

Supported by Federal BPHC, Family Planning, state and local grants as well as enhanced Medicaid/Medicare revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants.

Significant Program Changes

Last year this program was: #40026, La Clinica de la Buena Salud