

Lead Agency: Health Department

Program Contact: SAUM Robert E

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

Northeast Health Center (NEHC), provides comprehensive primary care and behavioral health services to the diverse, poor, underserved residents in NE Portland. NE Portland is the most racially diverse area of Multnomah County and the clinic was strategically placed to provide culturally competent care to a population that otherwise may not have access to medical care.

Program Description

Northeast Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. Northeast Health Center serves a racially diverse population of which 75% are below 100% of the Federal Poverty level, 25% are uninsured, 70% are Medicaid recipients and 4% are Medicare. Northeast Health Center plays a significant role in providing safety net medical services to residents in the community.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Number of annual client visits	0	21,210	21,210	21,582
Outcome	Percentage of children who are up to date on immunizations at 35 months of age	0.0%	90.0%	56.3%	90.0%
Efficiency	Number of days for a new patient appointment	0	7	6	6
Quality	% of Patients who would "strongly agree" to recommend clinic to friends/family	0.0%	80.0%	58.0%	80.0%

Performance Measure - Description

Output: Total number of client visits Outcome: % of children who are immunized by 35 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. Efficiency: # of days for new patient appointment: Measures effectiveness of timely availability for underserved Multnomah County residents to access health care services. Quality: Client satisfaction survey question which asks if they would recommend this clinic to family/friends. Performance Measure variance # of children who are up to date on immunizations--current improvement efforts across Primary Care clinics is underway to improve rate of immunization % of Patients who would strongly agree--clinic focus group formed to address specific identified issues.

Legal/Contractual Obligation

The NEHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CareOregon contractual obligations. The NEHC contracts with CARES Northwest at Legacy Emanuel Hospital to provide two days per week of medical assessment services for children suspected to be victims of child abuse.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2010	2010	2011	2011
Personnel	\$0	\$3,125,084	\$0	\$3,333,763
Contracts	\$0	\$242,984	\$0	\$191,377
Materials & Supplies	\$4,777	\$173,529	\$0	\$671,765
Internal Services	\$47,827	\$1,151,186	\$70,747	\$1,042,969
Total GF/non-GF:	\$52,604	\$4,692,783	\$70,747	\$5,239,874
Program Total:	\$4,745,387		\$5,310,621	
Program FTE	0.00	29.75	0.00	31.77
Program Revenues				
Indirect for dep't Admin	\$286,736	\$0	\$279,778	\$0
Fees, Permits & Charges	\$0	\$199,599	\$0	\$203,343
Intergovernmental	\$0	\$4,530,187	\$0	\$5,036,531
Total Revenue:	\$286,736	\$4,729,786	\$279,778	\$5,239,874

Explanation of Revenues

Supported by Federal BPHC, Family Planning, state and local grants as well as enhanced Medicaid/Medicare revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured clients.

Significant Program Changes

Last year this program was: #40020, Northeast Health Clinic
 Added .4 FTE NP and support team. This will add 1,510 billable visits.