

Lead Agency: County Human Services

Program Contact: Mohammad Bader

Program Offer Type: Existing Operating

Related Programs:

Program Characteristics:

Executive Summary

Adult Protective Services (APS) is responsible for protecting 165,000 seniors and people with disabilities from abuse, financial exploitation, neglect and self-neglect. Protective Services workers prevent further harm and link victims of abuse to vital health, legal and human services. This program conducts abuse investigations, provides risk management, Multi-Disciplinary Team (MDT) services, and educates the community about abuse. Eighty-nine percent of MDT participants showed improvement shortly after MDT intervention.

Program Description

The primary goal of this program is to protect vulnerable elderly and persons with disabilities from abuse, neglect, self-neglect, and financial exploitation. Protective Services workers investigate abuse and rule violations in 135 care facilities and 596 adult care homes. The program responded to 8,231 abuse calls in FY09. Protective Services workers link vulnerable adults to needed healthcare, housing, social services, legal and client advocacy agencies.

APS coordinates with law enforcement and the District Attorney's Office to prosecute offenders. APS serves clients with complex psychosocial and medical needs in five branch offices located throughout the county via Multi-Disciplinary Teams (MDT). These teams are an evidence-based practice, and provided 2,214 clinical consults, served 563 clients with Mental Health needs, and provided 1,125 hours of nursing clinical supports to 743 clients. The core team membership consists of a Protective Services investigator, social worker, community health nurse, case manager, mental health specialist, and public guardian. The District Attorney's office and law enforcement participate on a monthly basis or as needed. Other professionals, clients, caregivers and family members are invited to participate as needed. This service is designed for clients who are unable to meet their basic needs and at times unwilling to accept medical, mental health or legal types of intervention. Eighty-nine percent of MDT participants showed improvement after MDT intervention. Without MDT intervention these clients are at risk of hospitalization, eviction, or jail. MDT clients are offered risk management which provides intensive oversight for up to 12 months to stabilize their situation or to link them to appropriate agencies and ongoing services.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Protective Services investigations completed ¹	2,811	3,200	2,706	3,000
Outcome	Re-abuse rate for elderly and people with disabilities	4.0%	4.0%	3.0%	4.0%
Outcome	Clients with improved living situation after 90 days of MDT intervention	89.0%	95.0%	85.0%	85.0%

Performance Measure - Description

¹Number of investigations impacted by gaining efficiency in creating the financial abuse specialist team (FAST) and by improving screening to focus investigations on cases that meet abuse criteria. There is also a notable surge in utilization of Multi-Disciplinary Teams to staff complex cases.

Legal/Contractual Obligation

The State of Oregon delegates responsibility for APS to ADS as the Area Agency on Aging and Disability to run this program. ORS 410.020 (3)(d) and 410.040(9) and OAR 411-020-000 through 411-020-0130.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2010	2010	2011	2011
Personnel	\$309,632	\$3,215,372	\$325,160	\$3,407,802
Contracts	\$534,802	\$127,451	\$525,691	\$168,166
Materials & Supplies	\$5,040	\$50,032	\$5,355	\$56,733
Internal Services	\$38,986	\$499,189	\$36,587	\$449,714
Total GF/non-GF:	\$888,460	\$3,892,044	\$892,793	\$4,082,415
Program Total:	\$4,780,504		\$4,975,208	
Program FTE	3.12	34.48	2.99	35.61
Program Revenues				
Indirect for dep't Admin	\$0	\$0	\$515	\$0
Intergovernmental	\$0	\$3,892,044	\$0	\$4,082,415
Total Revenue:	\$0	\$3,892,044	\$515	\$4,082,415

Explanation of Revenues

\$3,915,440 - Title XIX; and \$18,078 - Various Smaller Federal/State grants: Based on FY09-11 projected State Biennial Budget

\$148,896- State Mental Health Grant Older/Disabled MH Svc: Based on FY09-11 projected State Biennial Budget

\$338,515 - County General Fund Match

\$554,278 - County General Fund

Significant Program Changes

✔ Significantly Changed

Last year this program was: #25024, ADS Adult Protective Services

In FY10 the program received new DOJ funds via the District Attorney's Office for forensic expert consultation, evaluation, and testimony related to financial abuse cases to enhance probability of prosecution.

Decreased CGF match and increased base Medicaid for program; FY10 Adopted Budget restored an APS position and added the position to LTC in error; FY10 Budget Modification corrected LTC position.

Total CGF funding of \$554,278 in this program offer includes a \$187,176 from Mental Health and Addiction Services Division.