

**Lead Agency:** County Human Services

**Program Contact:** Leslie Goodlow Baldwin

**Program Offer Type:** Existing Operating

**Related Programs:**

**Program Characteristics:**

**Executive Summary**

The Abuse Investigation Team reviews and screens all serious incident reports submitted to the county. They determine which reports meet Oregon’s definition of abuse/neglect and investigate those incidents. Abuse investigators screen an average of 3,600 serious event reports per year and conduct an average of 260 investigations annually. The team maintains ongoing relationships with local, state and federal law enforcement; the Psychiatric Security Review Board; and participates on the District Attorney’s Multi-Disciplinary Team as legislated in House Bill 2442.

Eligibility is the entryway to Developmental Disabilities services and introduces potential clients to county services. There is an average of 72 intake referrals per month, with a total of approximately 860 per year.

**Program Description**

The Abuse Investigation Team screened 3,688 serious incident reports in Fiscal Year 08-09 and is projected to screen nearly 4,000 in Fiscal Year 09-10. These screenings determine whether county action is needed to protect a client’s health and safety. The primary responsibility of the investigation unit is to ensure appropriate safety plans are in place and to conduct thorough, unbiased investigations. This unit investigates allegations of abuse, neglect or exploitation of adults now or previously enrolled in Multnomah County Developmental Disabilities. This includes clients served by the brokerages who don’t receive Developmental Disabilities case management. Brokerages are a secondary case management system to which clients may be referred. The county Developmental Disabilities program retains Medicaid responsibilities for these clients. As of this year, the abuse investigators have jurisdiction and responsibility to investigate care providers and non-care providers when a trusted relationship exists under expanded definitions of abuse.

The Intake and Eligibility unit ensures that eligible clients gain access to services. Once eligible, Intake moves the client into the appropriate Developmental Disabilities case management unit for immediate access to program services. Per state rule, eligibility must be re-determined for children at ages 7, 18, and for consumers who have Developmental Disabilities other than mental retardation by age 22. The unit averages 30 re-determinations per month. Eligibility/Intake is the single point of access to services for persons with developmental disabilities.

**Performance Measures**

Measure Type	Primary Measure	Previous Year Actual (FY08-09)	Current Year Purchased (FY09-10)	Current Year Estimate (FY09-10)	Next Year Offer (FY10-11)
Output	Number of abuse investigations <sup>1</sup>	252	330	290	300
Outcome	% of abuse investigations completed within 45 day timeline <sup>2</sup>	84.5%	85.0%	85.0%	85.0%
Output	# of Intake eligibility referrals	701	625	864	950

**Performance Measure - Description**

<sup>1</sup> Number of abuse investigations refers to the number of investigations opened and closed during the fiscal year.

<sup>2</sup> Oregon Administrative Rule requires investigations and reports to be concluded within 45 days. This is not always possible due to extenuating circumstances such as difficulty obtaining documentation or interviewing witnesses. The projected completion rate includes those investigations with approved extensions from the Office of Investigations and Training.

## Legal/Contractual Obligation

Multnomah County serves as the designee for services to people with disabilities in performing the functions described in this offer. Funds are designated to the CDDP to pay for abuse investigations and eligibility determinations.

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
<b>Program Expenses</b>	2010	2010	2011	2011
Personnel	\$732,668	\$743,752	\$792,756	\$826,601
Contracts	\$20,000	\$0	\$30,000	\$0
Materials & Supplies	\$19,992	\$19,557	\$15,806	\$16,111
Internal Services	\$114,949	\$104,045	\$146,199	\$82,787
Total GF/non-GF:	<b>\$887,609</b>	<b>\$867,354</b>	<b>\$984,761</b>	<b>\$925,499</b>
Program Total:	<b>\$1,754,963</b>		<b>\$1,910,260</b>	
Program FTE	8.98	9.22	9.16	9.84
<b>Program Revenues</b>				
Intergovernmental	\$0	\$867,354	\$0	\$925,499
<b>Total Revenue:</b>	<b>\$0</b>	<b>\$867,354</b>	<b>\$0</b>	<b>\$925,499</b>

## Explanation of Revenues

\$546,498 - State Mental Health Grant Local Admin: Based on FY09-11 projected State Biennial Budget

\$379,001 - State Mental Health Grant Other: Based on FY09-11 projected State Biennial Budget

\$984,761 - County General Fund

## Significant Program Changes

### Last year this program was:

Increased personnel costs as a result of classification change from Case Manager Senior to Human Services Investigators; eliminated .20 FTE Office Assistant Senior to meet CGF constraint; added 1.0 FTE Social Worker position funded with in-target CGF and anticipated match funding.