

Priority: Vibrant Communities
Program Offer Type: Existing Operating
Related Programs: 91005, 91006, 91007

Lead Agency: Community Services
Program Contact: Mike Oswald

Program Characteristics:

Executive Summary

This Program Offer restores Client Services and Shelter Operations to the FY2009 current service level: open to the public six days a week. The Client Services program provides customer phone and counter service support for the Shelter and Field Services programs of Animal Services during regular business hours. The Animal Services' Shelter Operations program provides humane shelter and health care 365 days/year for lost, homeless and stray animals that are injured, sick, abandoned, abused and neglected found in Multnomah County. The program reunites animals with their owners, adopts animals into new homes, and provides comprehensive shelter medicine services. The public currently has access to the shelter six days a week.

Program Description

The Client Services program provides customer phone and counter service support for the Shelter and Field Services programs of Animal Services during regular business hours. Support includes assisting the public on the phones, serving customers and clients visiting the shelter, coordination and supervision of 200 active volunteers. The Animal Services' Shelter Operations program provides humane shelter and health care 365 days/year for lost, homeless and stray animals that are injured, sick, abandoned, abused and neglected found in Multnomah County. The program reunites animals with their owners, adopts animals into new homes, and provides comprehensive shelter medicine services. The public has access to the shelter six days a week. The Animal Services' Shelter Operations program provides humane shelter and health care 365 days/year for lost, homeless and stray animals that are injured, sick, abandoned, abused and neglected found in Multnomah County. The program reunites animals with their owners, adopts animals into new homes, and provides comprehensive shelter medicine services.

Program Justification

To meet constraint, staffing was reduced by 5.0 FTE. This reduction caused the days the shelter is open to the public to be reduced from 6 to 4. This program offer would restore those days so the shelter would be open to the public 6 days a week. The positive affects of this change would be to increase the adoption and reunion rate, decrease the shelter population and make it a healthier environment for the animals.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Number of pet licenses processed	67,377	60,000	65,000	76,000
Outcome	Dogs adopted, reclaimed by owner, transferred to an adoption partner	72.0%	72.0%	75.0%	75.0%

Performance Measure - Description

The number of pet licenses processed is a workload measure.

Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. This includes: Dogs running at large; Dogs as Public Nuisance; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements; Dog Licensing; Impoundment of Dogs harming livestock. ORS 609.205 prohibits keeping wild or exotic animals. ORS 433 Rabies Control includes requirements to report animal bites; impoundment, quarantine, and disposition; inoculation against rabies; records requirements; and requirement for fees to go to the County dog control fund. The County has an Intergovernmental Agreement with City of Portland to provide Off-Leash Park Enforcement services. The IGA is renewable each year. On Jan. 1, 2006 a new dangerous dog state law took effect with some criminal sanctions.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2009	2009	2010	2010
Personnel	\$0	\$0	\$326,590	\$0
Contracts	\$0	\$0	\$8,029	\$0
Materials & Supplies	\$0	\$0	\$40,644	\$0
Internal Services	\$0	\$0	\$208,908	\$0
Cash Transfer	\$0	\$0	\$0	\$99,000
Subtotal: Direct Exps:	\$0	\$0	\$584,171	\$99,000
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$0	\$0
Total GF/non-GF:	\$0	\$0	\$584,171	\$99,000
Program Total:	\$0		\$683,171	
Program FTE	0.00	0.00	5.00	0.00
Program Revenues				
Fees, Permits & Charges	\$0	\$0	\$0	\$99,000
Other / Miscellaneous	\$0	\$0	\$99,000	\$0
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$99,000	\$99,000

Explanation of Revenues

Significant Program Changes

Last year this program was:

This Program Offer restores 5.0 FTE in Animal Services and among other benefits, it will allow the shelter to remain open to the public for 6 days a week.