

Priority: Vibrant Communities
Program Offer Type: Existing Operating
Related Programs: 91005, 91006

Lead Agency: Community Services
Program Contact: Mike Oswald

Program Characteristics:

Executive Summary

The Animal Services' Shelter Operations program provides humane shelter and health care 365 days/year for lost, homeless and stray animals that are injured, sick, abandoned, abused and neglected found in Multnomah County. The program reunites animals with their owners, adopts animals into new homes, and provides comprehensive shelter medicine services. This program offer reduces the public's access to the shelter from six days a week to four days a week. The shelter is accredited by the American Animal Hospital Association.

Program Description

Shelter Operations maintains a clean, comfortable, safe and healthy shelter environment to house and care for all companion and farm animals that enter the shelter, 365 days/year. Our first priority goal is to reunite animals with their owners. In addition to providing temporary shelter and care, we provide lost and found reporting services, and post real-time information about found and adoptable animals on our website. Animals not claimed by owners receive a health and behavior assessment. Animals determined to be healthy and adoptable are available for adoption into new, lifelong homes. Our Adoption Outreach program provides off-site adoption services in the community and advertises adoptable animals in local newspapers, radio and television. We place some shelter animals with adoption partners, non-profit groups and other animal shelters to help us find them new homes. Our Shelter Medicine program provides veterinary health care and treatment for all shelter animals, and spay/neuter surgeries for all adopted animals. Trained volunteers and Foster Pet parents assist in providing specialized animal care and help match potential adopters with the right pet.

Program Justification

The mission of Animal Services is to protect the health, safety and welfare of people and animals in Multnomah County. According to the American Veterinary Medical Association, nearly one-half of all households in neighborhoods throughout Multnomah County own a dog and/or cat. The Shelter Operations program is a resource for the community serving as a humane animal shelter available to receive and care for lost, stray, abandoned, sick, and unwanted animals. The shelter is open to the public four days a week, including weekends, to provide public accessibility to these essential services. Adoption services places healthy, well-socialized animals into new homes contributing to a safe community for people and their pets. The pet licensing program promotes rabies prevention to promote a healthy community. The shelter serves as a rabies quarantine facility. These services directly contribute to clean, healthy neighborhoods, which is the top priority strategy for achieving a vibrant sense of community. The shelter also serves as a popular program for people to volunteer. Volunteers contribute the equivalent of fifteen additional staff, supporting the strategy to provide places and promote opportunities for neighbors to connect.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	Animals received at shelter	9,122	12,000	9,000	9,000
Outcome	Dogs adopted, reclaimed by owner, transferred to adoption partner	72.0%	72.0%	75.0%	70.0%
Outcome	Cats adopted, reclaimed by owner, transferred to adoption partner	41.0%	40.0%	40.0%	35.0%
Outcome	Dog and Cat Euthanasia per 1,000 human population (National measure)	6	7	6	7

Performance Measure - Description

The number of animals entering the shelter is the measure that most impacts Shelter Services staffing and expenditures. This number has been steadily increasing. The primary outcome measure for shelter services is to reunite animals with their owners or find new homes for all healthy adoptable animals. The Euthanasia per 1,000 human population outcome measure is an industry standard compiled across the country by cities, counties, and states. The national avg in 2007 was 13.8 per 1,000. In FY2008, the rate in Multnomah County was 6.2 per 1,000 population, which is less than one-half the national average.

Legal/Contractual Obligation

ORS 609.010 to 609.190 pertains to Animal Control mandates. Includes: Dogs running at large prohibited; Dogs as Public Nuisance prohibited; Potentially Dangerous and Dangerous Dogs; Impoundment and shelter requirements for violations; Dog License requirements; Impoundment of Dogs harming livestock requirements. ORS 609.205 pertains to prohibitions against keeping wild or exotic animals. ORS 433.340 to 433.390 pertains to Rabies Control. This includes: requirements to report animal bites; Impoundment, quarantine, and disposition requirements; Inoculation against rabies requirements; Records requirements; and requirement for all fees to go to the County dog control fund, and dedicated trust funds

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2009	2009	2010	2010
Personnel	\$1,161,522	\$0	\$1,117,294	\$0
Contracts	\$40,000	\$85,000	\$30,000	\$564,458
Materials & Supplies	\$154,500	\$71,500	\$161,702	\$47,500
Internal Services	\$627,122	\$0	\$595,080	\$0
Cash Transfer	\$0	\$240,000	\$0	\$85,000
Unappropriated & Contingency	\$0	\$454,385	\$0	\$0
Subtotal: Direct Exps:	\$1,983,144	\$850,885	\$1,904,076	\$696,958
Administration	\$127,038	\$0	\$101,232	\$0
Program Support	\$793,174	\$643,032	\$719,099	\$632,803
Subtotal: Other Exps:	\$920,212	\$643,032	\$820,331	\$632,803
Total GF/non-GF:	\$2,903,356	\$1,493,917	\$2,724,407	\$1,329,761
Program Total:	\$4,397,273		\$4,054,168	
Program FTE	16.50	0.00	14.50	0.00
Program Revenues				
Fees, Permits & Charges	\$0	\$240,000	\$0	\$85,000
Other / Miscellaneous	\$240,000	\$610,885	\$85,000	\$611,958
Program Revenue for Admin	\$617,572	\$643,032	\$606,891	\$632,803
Total Revenue:	\$857,572	\$1,493,917	\$691,891	\$1,329,761

Explanation of Revenues

Animal Fee revenue: 1,700 animals returned to owner x \$50/avg = \$85,000. The constraint budget reflects a reduction from 6 days open to the public to 4 days open to the public. Revenues from dog and cat adoptions, as well as returning animals to their owners, are expected to decline due to reduced hours.

Significant Program Changes

✔ Significantly Changed

Last year this program was: #91003, Animal Services Shelter Operations

In FY2009, the shelter was open to the public for 6 days to allow the public's access to pet adoption services and reclaiming lost animals under the care of Animal Services. The constraint budget reflects a reduction from 6 days open to the public to 4 days open to the public. This reduced service level will limit time available for the public to visit the shelter for regular services. The number of animals adopted and reclaimed by their owners is projected to fall by 10 - 25%, and euthanasia numbers are projected to increase.