

Priority: Education
Program Offer Type: Administration
Related Programs:

Lead Agency: Library
Program Contact: Ellen Fader

Program Characteristics:

Executive Summary

Youth Services Management ensures that Library staff receive training to work with children and teens birth through age 17; offers reading promotion initiatives; and sets overall direction for services to this age group & their adult caregivers.

Program Description

Youth Services Management is provided systemwide through four main elements: staff training; youth reading initiatives; coordination, partnerships & advocacy; and program development & evaluation. The office plans systemwide services; develops & evaluates programs; oversees development & education for staff; advocates in the community for increased use of libraries by children & teens and their parents & caregivers; and explores & engages in community partnerships to increase youth library use, support other organizations' literacy objectives, and improve students' reading scores.

Program Justification

Youth Services Management links to the Education priority. Participation in library reading promotion programs, such as storytimes and the Summer Reading program, encourages children and their caregivers to spend significant time with books & using the library, which are first steps to reading success for children entering kindergarten and students taking standardized tests. Participation in afterschool programs, such as Teen Lounges and Teen Councils, contributes to teens' literacy development outside of school. It also aligns vigorously with the Vibrant Communities priority. It supports opportunities for children & teens to improve & enjoy life by promoting lifelong learning, literacy promotion opportunities, and providing a variety of out-of-school opportunities.

Performance Measures

Measure Type	Primary Measure	Previous Year Actual (FY07-08)	Current Year Purchased (FY08-09)	Current Year Estimate (FY08-09)	Next Year Offer (FY09-10)
Output	County children & teens who have library cards	54.4%	56.0%	55.0%	55.0%
Outcome	Staff who report improved/reinforced skills after Youth Services trainings	99.0%	90.0%	100.0%	95.0%
Output	Card-holding children & teens who use their library cards	54.0%	54.0%	54.0%	54.0%
Output	Staff/vol trainings to improve ability to work w/youth & caregivers	11	13	72	71

Performance Measure - Description

The outcome measure shows the result of training opportunities this program supports or provides. All three output measures illustrate this program's success at connecting Multnomah County youth with the public library and providing opportunities for staff and volunteers to serve youth in the best manner possible.

3rd output measure: prior years' data inadvertently omitted training provided for volunteers who work directly with youth.

Legal/Contractual Obligation

Measure No. 26-81 "Renew Five-Year Local Option Levy to Continue Library Services", November 2006 General Election – The levy language reads: "Continue programs for school age children, story hours for babies and toddlers, summer reading, literacy services for children in child care, programs for teens; Help teachers and students use library resources; Provide homework helpers to assist children with school work; Maintain free access to information; Update books and materials; Continue books delivery to homebound seniors and nursing home residents; Open planned libraries in underserved neighborhoods of East County and North Portland; Keep libraries open; Maintain current hours and services at Central and neighborhood libraries."

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
	2009	2009	2010	2010
Program Expenses				
Personnel	\$0	\$431,095	\$0	\$321,064
Contracts	\$0	\$36,085	\$0	\$27,700
Materials & Supplies	\$0	\$137,875	\$0	\$215,026
Internal Services	\$0	\$18,636	\$0	\$19,031
Subtotal: Direct Exps:	\$0	\$623,691	\$0	\$582,821
Administration	\$0	\$0	\$0	\$0
Program Support	\$0	\$0	\$0	\$0
Subtotal: Other Exps:	\$0	\$0	\$0	\$0
Total GF/non-GF:	\$0	\$623,691	\$0	\$582,821
Program Total:	\$623,691		\$582,821	
Program FTE	0.00	4.00	0.00	2.50
Program Revenues				
Program Revenue for Admin	\$0	\$0	\$0	\$0
Total Revenue:	\$0	\$0	\$0	\$0

Explanation of Revenues

The Library Fund revenue allocated to this program offer represents a pro-rated share of Library Levy taxes (64%) and library-generated revenues such as overdue fines, interest earnings, Library Fund balance and user charges for services provided to Library patrons (12%). General Fund revenue represents about 24% of the Library's total revenue. This program offer expects \$57,500 from the State's "Ready to Read" per capita funding for the Summer Reading program. \$84,000 is from The Library Foundation for program enhancements.

Significant Program Changes

Last year this program was: #80020, Children & Teen Services Coordination

This offer now includes the funding to operate a scaled-back Juvenile Justice Outreach program, which in previous years had its own program offer (80004 in FY 09). Funding for the Summer Reading program has been moved here; in FY 09 that funding was in offer 80010, Family & Adult Programming. Net decrease of 1.50 FTE.