

### Program # 72027 - FRM - Contracts System Redesign Project Mgmt

Version 7/08/2009 s

Priority: Accountability Lead Agency: County Management

Program Offer Type: Existing Operating Program Contact: Brian Smith

**Related Programs:** 

**Program Characteristics:** 

### **Executive Summary**

This program offer provides for a project manager and support staff to implement improvements in contracting processes, as recommended by the County Auditor and the Contracts Action Team (CAT).

#### **Program Description**

The County spends several hundred million dollars annually on contracted services, yet has minimal coordination and evaluation of the contractors or the services provided. The Contract System Redesign project implements the recommendations of the CAT Team, which will enable the county to develop standards, standard tools, methods to determine where to focus most efforts, and methods to evaluate the effectiveness of contract spending.

The two positions in this offer are directly responsible for the planning, implementation and successful completion of multiple recommendations that support an improved contracting framework. The framework is designed in a three phase cycle that encompasses contract planning, contract development and contract administration. These projects include but are not limited to: improved business processes for each of the three phases; development of a risk assessment tool to be used for managing resource allocation; standardization of process functions in procurement, contract writing and payment processing; development of training and system monitoring/auditing of contracting activities; creation of an electronic library and new electronic tools; and management of county-wide integration of the new framework.

#### **Program Justification**

This offer is the response to directives given by the Auditor, the Chair, and the Board of County Commissioners to redesign the County's contracting system. It stems most directly from the Board's recent approval of the recommendations developed by the Contracts Action Team (CAT), which included nearly 150 recommendations and created a new framework for the County's procurement and contracting activities.

It is expected that the Contract System Redesign project will take approximately three years to complete, and will result in a system in which there exist:

- > Organization-wide minimum standards
- > Clear roles and responsibilities for employees across departments
- > Well trained staff accountable for performance
- > Vendors who understand the County's performance and service expectations, and receive feedback thereon
- > County-wide contracting practices that reflect best practices

#### **Performance Measures**

Measure		Previous Year Actual	Current Year Purchased	Current Year Estimate	Next Year Offer
Type	Primary Measure	(FY07-08)	(FY08-09)	(FY08-09)	(FY09-10)
Output	Percent of CAT Team recommendations implemented	0.0%	0.0%	0.0%	20.0%
Outcome		0	0	0	0

#### **Performance Measure - Description**

# Legal/Contractual Obligation

# Revenue/Expense Detail

	Proposed General	Proposed Other Funds	Proposed General	Proposed Other	
Program Expenses	2009	2009		2010	
Personnel	\$1,619,290	\$0	\$162,821	\$0	
Contracts	\$124,398	\$0	\$0	\$0	
Materials & Supplies	\$70,150	\$0	\$0	\$0	
Internal Services	\$267,490	\$0	\$0	\$0	
Subtotal: Direct Exps:	\$2,081,328	\$0	\$162,821	\$0	
Administration	\$0	\$0	\$46,720	\$0	
Program Support	\$0	\$0	\$4,232	\$0	
Subtotal: Other Exps:	\$0	\$0	\$50,952	\$0	
Total GF/non-GF:	\$2,081,328	\$0	\$213,773	\$0	
Program Total:	\$2,081,328		\$213,773		
Program FTE	0.00	0.00	2.00	0.00	
Program Revenues					
Program Revenue for Admin	\$0	\$0	\$0	\$0	
Total Revenue:	\$0	\$0	\$0	\$0	

# **Explanation of Revenues**

### Significant Program Changes

Last year this program was: